

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 – 2336172

No:- CGRF/AZ/AUR/U/ 437 / 2013 /21/

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of Shri Nandkishore
Parbhakarrrao Didore, House No.04-19-102, Dalalwadi, Paithangate,
Aurangabad. (Consumer No. 4900 1180 3242)

Dear Sir,

Please find enclosed herewith a copy of the grievance application
received by the Forum, in respect of of Shri Nandkishore Parbhakarrrao
Didore, House No.04-19-102, Dalalwadi, Paithangate, Aurangabad.

*You are requested to Redress the grievance or submit your para
wise reply at the time of hearing. The hearing in the matter will be held
on 14.05.2013 at 11.30 Hours.*

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad.

Copy to:-

Shri Nandkishore Parbhakarrrao Didore,
House No.04-19-102,
Dalalwadi, Paithangate,
Aurangabad.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM,
AURANGABAD.

Case No. CGRF/AZ/AUR/U/437/2012/21.

Date of Filing 30.04.2012

Date of Decision 16.07.2013

Complainant.

Shri Nandkishore Parbhakarrao Didore,
House No.04-19-102,
Dalalwadi, Paithangate,
Aurangabad.

VERSUS.

The Nodal Officer,
MSEDCL, Urban Circle,
Aurangabad.

Respondents.

M/s GTL Limited,
Franchise of MSDCL.
CIDCO, Aurangabad.

CORAM:

Shri. V.B.Mantri. Chairperson.

Shri S.K. Narwade Member/Scretery

Shri V.S. Kabra, Member.

REDRESSAL - DECISION.

The complainant is consumer of respondent company having electric connection bearing consumer no.490011803242.The complainant is having use of electricity about 150 to 200 units per month. The respondent company G.T.L. has issued electricity bills for 400 units per month. The bills issued by G.T.L are not as per consumption of electricity. The complainant therefore prayed

- 1) To test the meter at Govt.OR any other laboratory.
- 2) To revise bill appropriately as per consumed Electricity. @ to replace the meter.
- 3) To withdraw interest and D.P.C.@ grant three installments of revised bill.

The respondent company GTL.in his reply submitted that the complainant is requesting for Testing of his Meter from Third party. The Similar Type of grievance had been raised by said consumer before IGRC, at that time Meter Testing was done by Respondent GTL on dated 20/02/2013, which shows the Said Meter in Ok condition. Copy of Said Meter Testing Report was given to the said consumer along with order of IGRC.

2) If the consumer is still not satisfied with Meter Testing done by GTL Ltd. Then he is free to Test his Meter by Any Government Authorized Meter Testing Laboratory at his own cost The

respondent no. 2 GTL Ltd. Will extend full cooperation for the said testing process.

The forum heard complainant @ respondent .The forum issued instructions to test meter at third party lab. The complainant should bear the cost of testing fees. According to consent of complainant the meter is tested at MSEDCL Lab. The forum perused the meter testing report given by MSEDCL Lab.; the meter is shown 100% FAST. The forum has also pursued CPL; the bills issued to the complainant are more than 350 units in most of the months. The forum therefore comes to conclusion that; the bills issued are twice of ACTUAL CONSUMPTION to be Recorded on Meter; since the meter is found 100% FAST. The forum issues following order

ORDER

- 1) Respondent GTL to replace the meter immediately.
- 2) Issue revised bill; 50% of recorded consumption as shown in CPL for disputed period.
- 3) DPC @ INTEREST charged to be withdrawn.

(S. K. Narwade.)
Member/Secretary

(V. S. Kabra.)
Member

(V. B. Mantri.)
Chairperson.

**Consumer Grievance Redressal Forum,
Maharashtra State Electricity Distribution Company Limited
Aurangabad Zone, Aurangabad.**

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.2336172

No: CGRF /AZ/U/437/2013/21

Date :-

To,

- 1) Shri Nandkishore Parbhakarao Didore,
House No.04-19-102,
Dalalwadi, Paithangate,
Aurangabad.

- 02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

- 3) Executive Engineer,(Adm.)
Nodal Officer,
O&M Urban Circle,
MSEDCL, AURANGABAD.

Sub:- Grievance in Case No. CGRF /AZ/U/437/2013/21

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,
CGRF(AZ) MSEDCL,
Aurangabad

Copy submitted with respect to:-
The Chief Engineer(AZ)
MSEDCL, Aurangabad.

Contact details of:
The Electricity Ombudsman,
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni, Nagpur – 440 013
Phone No.(Office) (0712) 20 22 198, E-mail – cgrfnz@gmail.in

