

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL
FORUM , AURANGABAD ZONE, AURANGABAD**

Case No. CGRF/AZ/AUR/R/ 41/ 2007/ 10

Date of Filing: 26.04.07

Date of Decision: 17.05.07

M/s Sark Alum Ltd.

Gut No. 13-A, Maliwada

Dist. Aurangabad.

(Consumer No. 490040237582)

**Consumer
Complainant.**

V/s

**Maharashtra State Electricity Distribution Co. Ltd.
Aurangabad.**

**Sub: Grievance under the Maharashtra Electricity Regulatory
Commission,(Consumer Grievance Redressal Forum
and Ombudsman) Regulations 2006.**

The Consumer M/S Sark Alum Ltd. Gut No. 13-A, Maliwada has filed his grievance in Annexure “ A “ before this Forum on **26.04.07** under regulation No. 6.10 of the Regulations referred to above. A copy of the grievance was forwarded on 26.04.07 to the Nodal officer and Executive Engineer (Adm) in the office of the Superintending Engineer, Rural Circle , Aurangabad with a request to furnish his response on the grievance within a period of fifteen days and hearing in the matter was fixed on **14.05.07**

The grievance of the consumer, in brief, as per consumer, is as stated below..

The consumer is having three phase connection at the above address since 1997. The grievance of the consumer is that in the bill for 30.4.06 to 31.5.06 the previous reading is shown 10516 and current reading as 15525. thus showing his consumption to be of 5009 units and bill amount is Rs.21140/ The bill, it is stated to be wrong .

On 26.6.06 the reading of the meter was 10605 .The consumer therefore on that very day applied to the Asst. Engineer for rectification of the bill stating that the meter reading on the day of application i.e. on 26.06.06 is 10605. Even then the bill is not corrected till today. The consumer therefore has come before the Forum . The consumer has therefore requested the Forum to direct the D.L. to give him correct revised bill as per reading, without DPC and interest which he is ready to pay immediately.

The Nodal officer filed his response on the grievance of the consumer on 11.5.07 . In the response the Nodal officer has stated that inspection of the consumer was carried out by Jr. Engineer, Maliwada on 6.5.07 and as per inspection report reading on 6.5.07 was 11335. The Nodal officer further stated that as per reading of the meter correct bill is issued to the consumer DPC and interest on arrears are also withdrawn and the consumer may be asked to pay revised bill amounting to Rs. 7978/ up to the month of April 2007.

On the date of first hearing i.e. 14.5.07, neither the consumer nor his representative was present. Shri Shirole incharge Asst. Engineer , as authorized by the Nodal officer was present on behalf of D.L.

In the response filed by Nodal officer it has been stated that revised bill has been issued to the consumer amounting to Rs. 7978/ up to April 2007 .The request of the consumer to bill him as per reading of the meter has been considered by the D.L. The revised bill, it appears , is acceptable to the consumer . That is why , it appears that consumer is not present at the time of hearing. Since the grievance of the consumer is redressed it would be in the fitness of the things to direct the consumer to pay the revised bill.

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Hence the following order.

ORDER

- 1. The grievance of the consumer is disposed of in light of observations made above and the consumer is directed to pay the revised bill by stipulated date.**

The consumer and the D.L. shall comply with the above order and report compliance to the Forum

Inform parties and close the case.

(H.A.Kapadia)
Member

(V.G.Joshi)
Member Secretary

(R.K.Pingle)
Chairman