CONSUMER GRIEVANCE REDRESSAL FORUM, AMRAVATI ZONE, AKOLA.

" Vidyut Bhavan" Ratanlal Plots, Akola : 444001 Tel No.2434476

Dt.09/06/2014

<u>Complaint NO.75 / 2014</u>

In the matter of grievance about changing of tariff category, compensation and

<u>cost, etc.</u>

<u>Quorum :</u>

Shri T.M.Mantri, Chairman Shri P.B.Pawar, Secretary Shri A.S.Gade, Member

Waman Punjaji Mehare, Anjangaon Surji.

..... Complainant

...vrs....

The Executive Engineer, Achalpur Dn. Respondent

Appearances :

Complainant Representative : Shri Yogesh Wankhade, Assist. Accoutant. Respondent Representative : Self.

1. The complainant has approached this forum in respect of his grievance in pursuance to the Tariff category approved by the MERC since August 2012. Though the Complainant has requested for change of Tariff category, in view of user of the said premises for small shop and for making correction in the forthcoming bills, however, nothing has been done. The complainant has therefore made grievance for change of category and taking punitive action

against the concerned Department, apart from giving copy of the excess amount deposited. According to the complainant, in the small premises of 10' X 10' is used for carrying out repairs to the electrical appliances etc, hence approached this Forum seeking reliefs prayed for. Alongwith the case copies of documents such as request application and electric bills have been annexed.

2. As per the Regulation, notice was sent to the N.A. for submitting parawise reply within 15 days. As no reply was filed in time, the matter was posted for argument. At that time the application came to be filed from the side of the N.A. for admitting the reply to which the Complainant has no objection and accordingly he has endorsed on the application itself. The reply of N.A. was taken on record, wherein it has been stated that the complainant has applied for change of tariff from CL to DL category and as per the Circular No.175, tariff category has been converted from CL to DL and difference thereof will be reflected in May 2014 billing. It is further stated that from August 2012, the change of category from CL to DL has been made. The complainant has received the copy of the said reply. The authorized representative of N.A. Shri Yogesh Wankhade has attended the proceeding and as per the submissions made by the parties, the matter has been kept for further submissions, if any. On the adjourned date the copies of the fax letter sent to the complainant by Assist. Engineer, Anjangaon Sub Division has been filed. From the copies of the bill, it is clear that the category of the complainant has been changed to DL with adjustment of Rs.10,333=49. The said adjustment has been made in the bill of May 2014, so it is clear that the N.A. while changing category of the complainant to DL and amount of Rs.10,333=49 has been shown as credit by way of

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adjustment for the period from 1.8.2012 onwards till preparation of bills, in pursuance of the tariff order of MERC. Consequently, the complainant has remained absent on the date of hearing and given telephonic message to the office about the redressal of his grievance. Consequently, the complaint needs to be disposed off as the grievance has been settled. No order is necessary for the relief of compensation and costs as claimed by the Complainant. Accordingly, this Forum proceeds to pass the following unanimous order :

<u>ORDER</u>

- 1. The Complaint No.75 / 2014 is hereby disposed off as the grievance of the complaint has been settled by the N.A. during pendency of the complaint.
- 2. Parties to bear their own costs.

Sd/-	Sd/-	Sd/-
(A.S.Gade)	(P.B.Pawar)	(T.M.Mantri)
Member	Secretary	Chairman

No.CGRF / AMZ/

Dt. /06/2014

To The Nodal Officer / Executive Engineer, MSEDCL, AchalpurDivision.

For information & necessary action.

Secretary, Consumer Grievance Redressal Forum, MSEDCL, Amravati Zone, Akola.

Copy To:

Waman Punjaji Mehare, At Sategaon, Tq Anjangaon Surji, Dist. Amravati.

Copy s.w.r.to:-

The Superintending Engineer, O & M Circle Office, Amravati.