



minimum use was to be issued. However, all of a sudden, issuing of bills of excess amount have been started and inspite of grievance, nothing has been done, compelling the complainants to approach this Forum seeking redressal of the grievance such as correction of the bills etc. Alongwith the complaint, copies of the documents came to be filed.

2. As per the Regulation notice was issued to the N.A. for filing parawise reply to the complaint. A short common reply came to be filed for all 3 consumers, stating that the necessary documents have been fed to I.T. Buldhana and issue of correct bills in the next billing month. Alongwith the reply the letter of Assistant Engineer, Buldhana has been annexed, wherein it has been stated that as per the grievance of the complainants, the correction has been made in the bills and the revised correct bills will be issued from the next month.

3. The matter was posted for arguments. Herd Shri Rajput, UDC who has been authorized to remain present and who has filed the revised report as well as copy of the bills for the month of February 2014, wherein adjustment of the amount has been shown. No one remained present on behalf of the complainants and as per the telephonic message of the complainants, they are not willing to attend the proceeding and sending their submissions in writing. The matter was closed thereafter. The complainants' letter dated 21.3.2014 was received on 24.3.2014. On going through the record, it is clear that after approach made by the complainants to this Forum, their grievance has been resolved and revised correct bills have been issued to the respective consumers. The documents filed on behalf of the N.A. depicts the same, in the similar manner the communication made in writing on behalf of the complainants about the receipt of revised bills and making payments by them,

clearly shows that the Complainants are fully satisfied. In view of the same communication, nothing remains in the grievance and the same needs to be disposed of, hence this Forum passes this unanimous orders:

### ORDER

1. The Complaints No.55 to 57/2014 are hereby disposed of as the grievance of the complainants have been resolved by the N.A.
2. In the circumstances no order as to costs.

Sd/-  
(A.S.Gade)  
Member

Sd/-  
(P.B.Pawar)  
Secretary

Sd/-  
(T.M.Mantri)  
Chairman

Contact details of Electricity Ombudsman appointed by MERC (CGRF&EO) Regulations 2006 under Regulation 10:  
THE ELECTRICITY OMBUDSMAN,  
Office of Electricity Ombudsman (Nagpur)  
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,  
Nagpur-440 013.  
Phone : 0712-259667

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No.CGRF / AMZ/

Dt.

To  
The Nodal Officer / Executive Engineer,  
MSEDCL,  
Division Buldhana.

For information & necessary action.

Secretary,  
Consumer Grievance Redressal Forum,  
MSEDCL, Amravati Zone, Akola

Copy s.w.r. to:

The Superintending Engineer, O& M Circle Office , MSEDCL, Buldhana.

Copy to:

1)Shri S.P. Kalwaghe, Buldhana (Con.No.300310060503)

..... Complainant in Complaint No.55/2014.

2)Shri S.P. Kalwaghe, Buldhana (Con.No.300310060511)

..... Complainant in Complaint No.56/2014.

3)Shri S.P. Kalwaghe, Buldhana (Con.No.300310060538)

..... Complainant in Complaint No.57/2014.

Chaitanyawadi, near Ankur Stores, Buldhana.