CONSUMER GRIEVANCE REDRESSAL FORUM, AMRAVATI ZONE, AKOLA.

"Vidyut Bhavan" Ratanlal Plots, Akola: 444001 Tel No 0724.2434476

Dt.17/04/2015

Complaint No.03 / 2015

In the matter of grievance pertaining to refund of excess amount with other reliefs etc.

Quorum :

Shri T.M.Mantri, Chairman Shri D.M.Deshpande, Member

M/s Balaji Fibres, Wani Dist : Yeotmal Complaint No.03/2015 Complainant

.....Vrs.....

The Superintending Engineer Dn. Yeotmal Respondent

Appearances :

Complainant Representative : Shri Ashish Chandarana Respondent Representative : Shri. A.K.Karale, Authorised Representatie

1. According to the complainant it is getting supply of 11 KV from Wani Sub-Station HT-1-C (HT-1 Industrial Continuous). Then reference has been made to the Regulation 2014 and reliance is placed upon definition of Express Feeder. It is alleged that the complainant is not getting supply on express feeder, as energy is being supplied to number of other consumers, including residential areas. Hence the complainant has claimed refund of excess charges under the nomenclature of HT-1-C (HT-1 Industrial Continuous) and inspite of writing letters, nothing has been done, hence the complaint. Copies of certain documents annexed with the complaint.

2. After receipt of notice of this Forum, the N.A. has initially filed preliminary objection about jurisdiction on the ground that as per the Regulation the Complainant has to approach the IGRC for redressal of grievance, hence the complaint is not tenable and liable to be dismissed. Lateron filed application for admitting reply on merits apart from the objection stating the documents executed by the complainant shows that the complainant has accepted the tariff, hence proper tariff has been levied therefore the complaint is liable to be dismissed.

3. The matter was kept for argument. Heard Shri Ashish Chandarana, the Learned Representative for the complainant shri Shri A.K.Karale, Authorised Representative of N.A. The Learned Representative of the complainant has submitted that in view of the objection and judgement of Hon. HighCourt, he is not pressing the complaint. At this stage, before this forum. The complainant will approach before the concerned IGERC Yevatmal for Redressal of the grievance. The Learned Representative of the N.A. has no objection therefor. In view thereof, this Forum proceeds to pass the following unanimous order:

2

<u>O R D E R</u>

- The complaint 3/2015 is disposed off and as per the request of the complainant, the matter/complaint is sent to IGRC Yevatmal for hearing and decision as per the Regulation.
- That the parties to approach before the IGRC Yevatmal on 11th May
 2015 and IGRC Yevatmal to hear and decide the grievance as per Regulation.
- 3. In the circumstances the parties to bear their own costs.

Sd /-

Sd/-

(D.M.Deshpande) Member (T.M.Mantri) Chairman

No.CGRF / AMZ/ Akola/

Dt. /04/2015

To The Superintending Engineer, MSEDCL, O & M Division, Yevatmal The order passed on 17-04-2015 in the Complaint No. 03/2015, is enclosed herewith for further compliance and necessary action.

Secretary, Consumer Grievance Redressal Forum, MSEDCL, Amravati Zone, Akola

Copy to:

M/s Balaji Fibres, Wani Dist : Yevatmal

Copy s.w.r.to:-The Superintending Engineer, O & M Circle Office Akola.