

Format for "Quality of Services (Standard of Performance) of Distribution Licensees

Licensee : MSEDCL

Report for FY : 2011-12

1.0 Reliability Indices : As per Regulation no 10 of SOP

1.1 Overall Performance Indices of the Company

| Month (of the FY) | SAIDI (Minutes) | SAIFI (No.) | CAIDI (Minutes) |
|-----------------------------------|--------------------|----------------|--------------------|
| APR-2011 | 86.73 | 12.49 | 6.94 |
| MAY-2011 | 91.53 | 12.78 | 7.16 |
| JUN-2011 | 110.95 | 14.35 | 7.73 |
| JUL-2011 | 98.84 | 12.77 | 7.74 |
| AUG-2011 | 86.39 | 11.6 | 7.45 |
| SEP-2011 | 79.12 | 11.4 | 6.94 |
| OCT-2011 | 74.29 | 11.7 | 6.35 |
| NOV-2011 | 59.28 | 8.01 | 7.41 |
| DEC-2011 | 54.52 | 6.58 | 8.29 |
| JAN-2012 | 64.59 | 7.16 | 9.02 |
| FEB-2012 | 50.07 | 6.26 | 8 |
| MAR-2012 | 51.86 | 6.97 | 7.44 |
| YTD (Apr 2011 to Mar 2012) | 76.72 | 10.33 | 7.43 |

Note:-

The Indices provided herein are computed based on the data provided by the field offices which is subjected to subsequent corrections if any.