

Format for "Quality of Service (Standards of Performance) of Distribution Licensees"

Licensee : MSEDCL

Report for FY : 2010-11

1.0 Reliability Indices : As per Regulations no 10 of SOP

1.1 Overall Performance Indices for the Company:

Month (of the FY)	SAIDI (Minutes)	SAIFI (No.)	CAIDI (Minutes)
APR-2010	132.43	10.30	12.85
MAY-2010	151.61	16.47	9.20
JUN-2010	157.27	20.25	7.77
JUL-2010	142.47	18.28	7.79
AUG-2010	142.77	15.10	9.45
SEP-2010	139.72	13.58	10.29
OCT-2010	118.05	14.68	8.04
NOV-2010	104.74	18.44	5.68
DEC-2010	81.58	13.67	5.97
JAN-2011	49.40	20.32	2.43
FEB-2011	46.60	17.60	2.65
MAR-2011	41.98	20.33	2.07
YTD (Apr 2010 to Mar 2011)	90.26	17.59	5.13

Note:- This report is based on Revised Reliability Indices data sent by Subdivision Offices.