

Pre-Bid Query Responses

Tender for Providing Website Services to MSEDCL & MSEB Holding Company for 5 Years.

Tender No: CGMIT/2021/WEBSITE/2

#	Section (Name & No.)	Page	Statement as per RFP	Query by Bidder	MSEDCL's Response
1	Table I: Details of existing integrations	17-19	A. Mahadiscom Website Integrations Online Payment Gateway Integrations Payment Reporting Portal (Collection Portal) Integrations	<p>1. As you have mentioned that, this are the existing integration available into the system so, do we just need to integrate the API Only. API will be provided by the client only. Kindly correct/ Confirm</p> <p>2. If any update into the API; that will also managed/ updated by the Client only. Kindly correct/ confirm</p> <p>3. Let us know; if we need to manage any API from our side. Kindly share your views</p>	1.2 & 3. Maintenance of existing APIs as well as development and maintenance of New APIs is the responsibility of Bidder
2	Table I: Details of existing integrations	17-19	A. Mahadiscom Website Integrations Online Payment Gateway Integrations Payment Reporting Portal (Collection Portal) Integrations	<p>1. As you have mentioned that, there will be API + DB connection so, Do we need to migrate any kind of Data? If yes, let us know (Or all the Data available on your DB)</p> <p>2. If we need to migrate the Data; kindly share the Data size of it.</p> <p>2. Do we need to make/ build any kind of Response API? Share your views on it</p>	<p>1. The existing database has to be migrated on the new platform(new development)</p> <p>2. Data size is approximately as follows</p> <ul style="list-style-type: none"> - MSEDCL Website-200 GB - MSEDCL Payment Portal- 350 GB - MSEB Holding Company-2 GB <p>3. Maintenance of existing APIs as well as development and maintenance of New APIs is the responsibility of Bidder</p>
3	4.1. Brief Scope of Works	20	<p>Bidder has to provide website services as below for the period of 5 years :</p> <p>i. Design, development, maintenance and support of MSEDCL's website.</p> <p>ii. Design, development, maintenance and support of MSEB Holding Company's website.</p> <p>iii. Design, development, maintenance and support of MSEDCL payment reporting portal.</p>	<p>1. This are the website we need to design & development so, Do we need to build the website from the scratch (Fresh Development) Or we need to take old code & make update in it? Kindly Share your views</p> <p>2. Do we need to build on existing Architecture or Need to build our own architecture? Kindly share your thoughts</p>	<p>1. Website needs to built from scratch with the new design. The existing functionality should be incorporated while developing the same.</p> <p>2.As per MSEDCL requirements during the contract period.</p>

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4	4.2. Detail Scope of works (v)	24	(v) Domain Registration and Renewal for the URLs (mahadiscom.com, mahadiscom.net, mahadiscom.in, mahadiscom.co.in, mahavitaran.in, mahavitaran.com, mahavitaran.net, msebindia.com & msebindia.in). During the Contract period. Bidder will responsible for renewals of all the domains of MSEDCL & MSEB and their redirection to main websites.	<p>1. Currently in RFP, you have mentioned the 9 Domain; which we need to renewal. Kindly correct/ confirm</p> <p>2. Kindly share the hierarchy of the Domain & Sub-domain. (E.g. Like 1 domain have multiple sub-domain). Kindly share your details</p> <p>3. Kindly share this expiry date of the Domain. (You have given the expiry of the 4 SSL Digital certificate)</p> <p>4. Which domain needs to be renewed. Also share the Frequency of renewal (E.g. Once in a Year, Once in two years)</p>	<p>1. Yes</p> <p>2. 9 nos. of domain needs to be renewed. For redirection details refer tender and Corrigendum.</p> <p>3. Refer Corrigendum.</p> <p>4. All 9 domain needs to be renewed yearly.</p>
5	4.2. Detail Scope of works E. Supplementary & Miscellaneous Services	35	(i.) Biannual Security Audit of website by CERT-IN empaneled Auditor and fixing all vulnerabilities and taking all steps as suggested in the audit report.	<p>1. Based on my Understanding; Two website which needs to be Audited Biannual.</p> <p>> It means 10 time audit needs to perform for Two Website</p> <p>> Also perform one Audit before submit the Code on Production/ Live Server. Kindly share your views.</p>	As per scope of works, CERTIN security audit for each website and payment portal has to be done in every six month as per STQC guidelines
6	Pre-Qualifying Req & ELIGIBILITY CRITERIA & 3. QUALIFYING REQUIREMENTS	2, 5, 21	5.The bidder should have experience of handling collection portals with integration of payment APIs for multiple payment gateways with minimum 1,00,000 online transactions on daily basis with regular reconciliation process. Note: It should be demonstrated on demand.	The bidder should have experience of handling collection portals/Software Applications/Mobile Applications with integration of payment APIs for multiple payment gateways with minimum 1,00,000 online transactions with regular reconciliation process.	Refer revised clause in RFP
7	ELIGIBILITY CRITERIA & 3. QUALIFYING REQUIREMENTS (4.)	5, 21	<p>The Bidder should have experience of design, development & maintenance of Enterprise level website during past 5 years (up to the date of publishing the tender) in India meeting any of the following condition:</p> <p>a) One work order having annual value of contract not less than Rs. 42.76 lakhs (incl. taxes).</p> <p>OR</p> <p>b) Two work orders each having annual value of contract not less than Rs. 26.72 lakhs (incl. taxes).</p> <p>OR</p> <p>c) Three work orders each having annual value of contract not less than Rs. 21.38 lakhs (incl. taxes).</p> <p>Note: Websites for Government/Govt. Undertaking/ Public Sector Undertaking/Public Utility/ Commercial Banks (Scheduled) / Financial Companies will be considered as Enterprise Websites for above experience.</p>	<p>The Bidder should have experience of design, development & maintenance of Enterprise level website during past 5 years (up to the date of publishing the tender) in India meeting any of the following condition: a) One work order having annual value of contract not less than Rs. 42.76 lakhs (incl. taxes).</p> <p>OR b) Two work orders each having annual value of contract not less than Rs. 26.72 lakhs (incl. taxes).</p> <p>OR c) Three work orders each having annual value of contract not less than Rs. 21.38 lakhs (incl. taxes).</p> <p>Note: At least one website for Government/Govt. Undertaking/ Public Sector Undertaking/Public Utility/ Commercial Banks (Scheduled) / Financial Companies will be mandatory as Enterprise Websites for above experience.</p> <p>The text clause highlighted in bold is our requested change</p>	Refer revised clause in RFP

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8	ELIGIBILITY CRITERIA & 3. QUALIFYING REQUIREMENTS (5.)	5, 22	The bidder should have experience of handling collection portals with integration of payment APIs for multiple payment gateways with minimum 1,00,000 online transactions on daily basis with regular reconciliation process. Note : It should be demonstrated on demand.	CHANGE in QC requested as : To allow participation of bidders with experience of handling multiple payment gateways, we request you to kindly revise the clause as below: The bidder should have experience of integration of payment APIs for multiple payment gateways with minimum 10,000 online transactions.	Refer revised clause in RFP
9	General		Last date and time for Bid submission-Date: 08-12-2021Time: 17.00 Hrs.	As per Model RFP Pg 33, 2.4.4.1Bid Submission Extension due to Corrigendum Issuance-If the RFP has a Corrigendum issued at a later date, then the RFP response submission date for the Bidders should be revised and extended to at least 2 weeks (14days) later. Hence,We request you to kindly extend the submission date minimum by 10 days.	Refer revised schedule of tender
10	ELIGIBILITY CRITERIA & 3. QUALIFYING REQUIREMENTS (5.)		The bidder should have experience of handling collection portals with integration of payment APIs for multiple payment gateways with minimum 1,00,000 online transactions on daily basis with regular reconciliation process. Note : It should be demonstrated on demand.	The bidder should have experience of handling collection portals with integration of payment APIs for multiple payment gateways with minimum 20,000 online transactions on daily basis with regular reconciliation process.	Refer revised schedule of tender