

## CORRIGENDUM - I

**Tender Name : - Providing Mobile (GSM/4G LTE) Services to MSEDCL Employees, with Free CUG Voice & Data Services in Maharashtra State (Including Mumbai). – Tender for cellular service providers for Mobility services to MSEDCL.**

**Tender No: EEC/BND/TECH/T-70/21-22**

Sr No	Clause of Tender	Clause as per tender	Revised Clause	Remarks
1	Name of Tender	Providing Mobile (GSM) Services to MSEDCL Employees, with Free CUG Voice & Data Services in Maharashtra State (Including Mumbai). – Tender for cellular service providers for Mobility services to MSEDCL.	Request MSEDCL to modify this to " Providing Mobile (GSM / 4G LTE) Services to MSEDCL Employees, with Free CUG Voice & DataServices in Maharashtra State (Including Mumbai). – Tender for cellular service providers for Mobility services to MSEDCL.	Request from Jio Infocomm
2	PRE-QUALIFYING REQUIREMENTS (QR) point no 2	The Bidder should have Valid 3G/4G licenses in both Mumbai & Maharashtra circle	he Bidder should have Valid 2G/3G/4G licenses in both Mumbai & Maharashtra circle	Request from Bharti Airtel
3	Scope of services, point no 8, page no 9	After awarding the contract, the bidders shall appoint one nodal officer for each zone and corporate office of MSEDCL. There are 16 Zones. Any complaints of mobile phone services received shall be promptly addressed and resolved by the respective nodal officer. The details and change in nodal officer should be intimated to the concerned Zone/Circle. MSEDCL has given minimum requirement for appointing one nodal officer zone wise, however its discretionary to appoint nodal officer circle wise (Forty four (44nos.) of circles and approximate 145Division offices), being nodal officer to be appointed by the bidders	After awarding the contracts/ issuance of order by Circle/Zone/RD/HO offices the respective bidder shall appoint nodal officers for that particular Division/Circle/Zone/RD offices only.	Request from Vodafone Idea Cellular Ltd.

4	Scope of services, page no 10	New clause	<p>To be added following clause</p> <p>17) Ticket supporting system for tracking of complaints. (ticketing system may or may not be part of dashboard / self service portal)</p> <p>There shall be facility to MSEDCL users to raise tickets for activation / deactivation of services. The process of activation / deactivation is to be handled by service provider in coordination with nodal officer appointed at circle/zone/region or corporate level.</p>	New clause added.
5	Scope of services, point no 23, page no 11	Facility of sending SMS to entire group of company paid connection of M.S.E.D.C.L. should be provided by the bidder. The general frequency for requirement for such facility may be once in 2 quarter	The facility shall be provided for sending SMS to entire groups ( MSEDCL Company paid connections) as per MSEDCL requirement	As per need of MSEDCL.

6	Scope of services, point no 13, page no 10	In case of delay (beyond 30 days) in MNP by Donor Operator, then penalty of 0.5% of billing of particular Division/Circle/Zone per week shall be applicable subject to 10% of contract value.	In case of delay (beyond 30 days) in MNP by Donor Operator, then penalty of 0.5% of billing of particular Division/Circle/Zone per week shall be applicable subject to 10% of contract value. 30 days is itself cure period, penalty/LD mode shall be recovered from commercial payables/credit note/ security deposit by the concern field officers.	Request from Jio Infocomm
7	Scope of services, point no 16, page no 10	The dashboard should be provided by all bidders within 30 days from award of contract/empanelment; in general, approx. 100 users shall be given access for the dashboard. All The bidder shall ensure 100 percent availability of dashboard and should works seamless, any issue/breakdown shall be resolved within 7 days from the date of receipt of complaint else penalty @ Rs 500 per day shall be levied and maximum up to10% of group billing of that particular billing unit	The dashboard should be provided by all bidders within 30 days from award of contract/empanelment; in general, approx. 100 users shall be given access for the dashboard. All The bidder shall ensure 100 percent availability of dashboard and should works seamless, any issue/breakdown shall be resolved within 7 days from the date of receipt of complaint else penalty @ Rs 500 per day shall be levied and maximum up to10% of group billing of that particular billing unit. penalty/LD mode shall be recovered from commercial payables/credit note/ security deposit by the concern field officers.	Request from Jio Infocomm
8	Section Payments	2) The payment of monthly bill will be made by respective Division/ Circle/Zonal Regional/Corporate offices as the case may be.	2) The payment of monthly bill will be made by respective Division/ Circle/Zonal Regional/Corporate offices as the case may be. The payment shall be done by MSEDCL within 45 days from receipt of monthly bill subject to fund availability.	Payment to be done within 45 days subject to fund availability

	<p>PRE-QUALIFYING 9 REQUIREMENTS (QR) point no 2</p>	<p>The bidder should have experience of minimum 4 years for providing GSM services on commercial basis in Maharashtra &amp; Goa Circle as well as in Mumbai Circle on postpaid basis.</p>	<p>The bidder should have experience of minimum 4 years for providing GSM services on commercial basis in India and out of which 2 years shall be in Maharashtra &amp; Goa Circle as well as in Mumbai Circle on postpaid basis.</p>	<p>Request from Jio Infocomm</p>
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**Bid sale date extended till 02/12/2021 till 23.55 Hrs and Submission till 03/12/2021 till 14.00 Hrs**