

BID NOTICE



Maharashtra State Electricity Distribution Company Limited
Tender No: CGMIT/2021/WEBSITE/2
Ver. : 1.0
Date : 23-11-2021

Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer), hereby invites sealed bids from eligible bidders for “**Request for Proposal for Providing Website Services to MSEDCL & MSEB Holding Company for 5 Years**”. Entire bidding document is available on MSEDCL e-Tendering Website <http://etender.mahadiscom.in> as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL’s website & E-Tendering site only. Prospective bidders are therefore requested to regularly check the websites for any updates.

TENDER ESTIMATE: Rs. 2,67,25,805/-

TENDER FEE: Rs. 5900/- (incl. 18% GST) via ONLINE PAYMENT ONLY (Non-Refundable).

BID SECURITY (EMD): The bid must be accompanied with Bid Security for an amount equal to Indian **Rs.2,67,250/-** (Two Lakh Sixty-Seven Thousand Two Hundred and Fifty only) for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The bid security can be paid online or through an Unconditional Bank Guarantee from any Nationalized/Scheduled Bank in favour of the Maharashtra State Electricity Distribution Co. Ltd., payable at Mumbai as mentioned in details in Tender Document (RFP).

The BG should be submitted to this office on or before submission date and time.

Calendar of Events Event	Date and Time
Begin Sale of RFP	23-11-2021
Date and Time of Pre Bid Meeting (Online)	30-11-2021 @ 11.00 Hrs.
Date and Time for Submission of Bids	08-12-2021 @ 17.00 Hrs.
Date and Time of Bid Opening	08-12-2021 @ 18.00 Hrs.

VC link for Pre-Bid Meeting: <http://bit.do/msedclwebsite>

BRIEF SCOPE:

- i. Design, development, maintenance and support of MSEDCL’s website.
- ii. Design, development, maintenance and support of MSEB Holding Company’s website.
- iii. Immediately takeover existing websites (as it is) of MSEDCL & MSEB holding company and completely overhaul the websites as per MSEDCL’s requirements.
- iv. Design, development, maintenance and support of MSEDCL payment reporting portal.
- v. Integration/Maintenance of API for Online Payment with existing or new payment gateway.
- vi. Procurement and deployment of Digital certificates.
- vii. Providing Content Management Services, UI expert services, Website Analytics Services.
- viii. Security Audit for website and payment reporting portal (sr. no. 1,2,3) by CERT-IN empanelled Auditor in every Six Months.

ELIGIBILITY CRITERIA:

1. The bidder must be Company registered in India under companies Act 1956 or Companies Act 2013, or Firm registered with Registrar of firms and societies in India who fulfils the eligibility criteria. Bidder should be a single company/firm. No joint venture or consortium or subcontracting is allowed.
2. The Bidder should have minimum turnover of Rs. 80 lakhs during each of the last three consecutive financial years i.e. (2017-18, 2018-19, 2019-20) or (2018-19, 2019-2020, 2020-21).
3. The Bidder should have positive Net worth after tax during each of the last three consecutive financial years namely (2017-18, 2018-19, 2019-20) or (2018-19, 2019-20, 2020-21).
4. The Bidder should have experience of design, development & maintenance of Enterprise level website during past 5 years (up to the date of publishing the tender) in India meeting any of the following condition:
 - a) One work order having annual value of contract not less than Rs. 42.76 lakhs (incl. taxes). OR
 - b) Two work orders each having annual value of contract not less than Rs. 26.72 lakhs (incl. taxes). OR
 - c) Three work orders each having annual value of contract not less than Rs. 21.38 lakhs (incl. taxes).

Note: Websites for Government/Govt. Undertaking/ Public Sector Undertaking/Public Utility/ Commercial Banks (Scheduled) / Financial Companies will be considered as Enterprise Websites for above experience.
5. The bidder should have experience of handling collection portals with integration of payment APIs for multiple payment gateways with minimum 1,00,000 online transactions on daily basis with regular reconciliation process.

Note: It should be demonstrated on demand.
6. The bidder should have experienced qualified team in the areas of Web-development, UI/UX design, API/Web service Integration, Database technologies, Graphic designing & content management on its payroll for at least 3 years.
7. The Bidder should not have been debarred by any Ministry of GoI / GoM / state owned Electricity Distribution utility.
8. The Directors, Proprietors, Partners, Employee(s) or owner of the bidder (in case of consortium all members) must not been either jointly or severally proven guilty of malpractices in relation to its business dealings with the Government or MSEDCL during the last five years.

Important Note:

If Bidder has not participated in any tender of MSEDCL in the past, then it should go through 'Vendor Registration manual' for **WORKS** Tenders available on e-Tender portal (below Login) and create the '**Contractor**' **Account** for participating in Works tender at [e-Tender portal](#) which can be created at **no cost**. Vendor manuals for Registration & Bid Submission can be found at MSEDCL's eTender Portal ([Download Section](#)). Bidder will be solely responsible for any mistake in account creation/wrong category. After creation of account, kindly go through 'Bid Submission manual' for Works Tender to understand the procedure of uploading Bids on e-Tender portal. Please note that Bidder has to purchase the tender (by paying Bid Fee) before submitting their Bid.

Chief General Manager (IT),
MSEDCL, Prakashgad, 4th Floor
Plot No G-9, Prof. A. K. Marg, Bandra (East),
Mumbai 400 051
itetender@mahadiscom.in

Pre-Bid Query Format

Tender Name: Request for Proposal for Providing Website Services to MSEDCL & MSEB Holding Company for 5 Years.

Tender No.: CGMIT/2021/WEBSITE/2 Ver. 1.0

Name of the Company:

Name of Key Person:

Key Person Contact details: Mobile: Email:

Tender Purchased: YES/NO

RFP Section & Clause

Sr.	RFP Section & Clause	Page no.	Subject	Query

Note:

1. It is to be noted that Pre-Bid Queries must be sent within **one day** after Pre-Bid meeting in the *above prescribed format only*. Any query sent afterwards shall not be entertained.
2. Pre-Bid queries should be sent on **itetender@mahadiscom.in** only. Other mode of communications shall not be accepted.
3. MSEDCL is not bound to reply all the queries.
4. Replies of Pre-Bid Queries shall be published on MSEDCL e-Tender website.