

## Annexure-C: Corrigendum (Tender No. - CGM(IT)/AMS/2021-22/3 dtd. 02-JUN-2021)

Sr.no.	RFP Section/Clause	Existing Clause	Proposed Clause
1	5. Eligibility / Qualifying Criteria Sr.no.4, Criteria	<p>The bidder's relevant experience in Implementation/Support of the SAP ERP in India or abroad during last 10 years (i.e. between the period from FY2011-12 to FY2020-21), involving at least any three functionalities as mentioned as below:</p> <p>1) Finance and Control (FICO) 2) Project System (PS) 3) Material Management (MM) 4) Plant Maintenance (PM) 5) Human Resource Modules</p> <p>a) A single project costing not less than Rs 24 Cr (excluding taxes) OR b) Two projects each costing not less than Rs 15 Cr (excluding taxes) OR c) Three Projects each costing not less than Rs 12 Cr (excluding taxes).</p> <p>Note: i. All the projects mentioned in the experience must be a completed project. ii. If the project mentioned in the experience is executed by JV/Consortium, where bidder is one of the JV partner/consortium member, the role of bidder in the project should be clearly mentioned along with value of contract pertaining to bidder's role in the project. In support of this, bidder has submit a copy of agreement or client certificate. iii. The order value should be excluding license cost. iv. Multiple POs for maintenance &amp; support work from same client will be considered as a single project. In such case, cost of project will be sum of value of all such POs in a project. v. Experience should be on ECC 6 EHP 5 or above. vi. Projects done for in-house use of parent company, associate companies (with common stakeholders) would not be considered. However, projects done for external customer(s) by parent company or fully owned subsidiaries would be considered.</p>	<p>The bidder's relevant experience in Implementation/Support of the SAP ERP in India or abroad during last 10 years (i.e. between the period from FY2011-12 to FY2020-21), involving at least any three functionalities as mentioned as below:</p> <p>1) Finance and Control (FICO) 2) Project System (PS) 3) Material Management (MM) 4) Plant Maintenance (PM) 5) Human Resource Modules</p> <p>a) A single project costing not less than Rs 24 Cr (excluding taxes) OR b) Two projects each costing not less than Rs 15 Cr (excluding taxes) OR c) Three Projects each costing not less than Rs 12 Cr (excluding taxes).</p> <p>Note: i. <b>The projects mentioned in the experience may be a completed project or ongoing project. In case of ongoing project, the percentage of work completed must be at least 50% OR Project Go-Live issued by the client.</b> ii. If the project mentioned in the experience is executed by JV/Consortium, where bidder is one of the JV partner/consortium member, the role of bidder in the project should be clearly mentioned along with value of contract pertaining to bidder's role in the project. In support of this, bidder has to submit a copy of agreement or client certificate. iii. The order value should be excluding license cost. iv. Multiple POs for maintenance &amp; support work from same client will be considered as a single project. In such case, cost of project will be sum of value of all such POs in a project. v. Experience should be on ECC 6 EHP 5 or above. vi. Projects done for in-house use of parent company, associate companies (with common stakeholders) would not be considered. However, projects done for external customer(s) by parent company or fully owned subsidiaries would be considered.</p>
2	5. Eligibility / Qualifying Criteria Sr.no.5, Criteria	The Bidder should have minimum SEI CMMI level 3 certification.	The Bidder should have minimum CMMI level 3 certification.
3	8. 1 Termination by Default		Following statement is added - "In such event, the purchaser will issue a 'notice to correct' to bidder for rectification of the cause of default wherein a cure period not more than 30 days is mentioned. Such notice to correct will be issued prior to notice of termination."
4	3. Introduction		Following statement is added - Separate table added for details of module wise tickets for core modules (PS,PM,MM,FICO) for the FY 20-21. The ticket volumn is excluding SAP HCM module (due to recently made live) and all Custome developed module. Custom developed module issues are handeled through service desk via emails and phone and approx volume of such issues is -413
5	Section 9.17 Annexure 21 SLA Section A		Following statement is added - 'SLA Penalty for resource deploymet as per Sr. No. 2 & 3 is not applicable for 30 days from date of issue of LoA.'
6	Section 9.17 Annexure 21 SLA Section B		Following statement is added - 'SLA Penalty for ticket resolution will not be applicable for 30 days from date of issue of LOA.'
7	Sub-Section 7.6 Limitation of Liability	<p>This limit shall not apply to</p> <ul style="list-style-type: none"> <li>- Damages for bodily injury (including death) and damage to real property and tangible personal property for which the Bidder is legally liable.</li> <li>- Any obligation of the bidder to indemnify the MSEDCL with respect to patent infringement.</li> <li>- <u>under any other provisions of the Contract which expressly impose a greater liability,</u></li> <li>- in cases of fraud, willful misconduct or illegal or unlawful acts,</li> <li>- in cases of acts or omissions of the Contractor which are contrary to the most elementary rules of diligence which a conscientious contractor would have followed in similar circumstances.</li> </ul>	<p>This limit shall not apply to</p> <ul style="list-style-type: none"> <li>- Damages for bodily injury (including death) and damage to real property and tangible personal property for which the Bidder is legally liable.</li> <li>- Any obligation of the bidder to indemnify the MSEDCL with respect to patent infringement.</li> <li>- in cases of fraud, willful misconduct or illegal or unlawful acts,</li> <li>- in cases of acts or omissions of the Contractor which are contrary to the most elementary rules of diligence which a conscientious contractor would have followed in similar circumstances.</li> </ul>
8	5. Eligibility / Qualifying Criteria Sr.no.2, Criteria	The bidder must have minimum average annual turnover of Rs. 50 Crores of last three audited Financial Years (2016- 17, 2017-18, 2018- 2019). If the audited balance sheet of FY 2019-2020 is available, then the minimum average Annual Turnover of last 3 Audited Financial Years i.e. FY 17-18, FY 18-19 & FY 19-20 will be considered.	The bidder must have minimum average annual turnover of Rs. 50 Crores of last three audited Financial Years <b>2017- 18, 2018- 19, 2019- 2020</b> . If the audited balance sheet off <b>FY 2020-2021</b> is available, then the minimum average Annual Turnover of last 3 Audited Financial Years i.e. <b>FY 18-19, FY 19-20 &amp; FY 20-21</b> will be considered.'
9	5. Eligibility / Qualifying Criteria Sr.no.3, Criteria	The Bidder should have positive net worth for last three audited financial years (2016- 17, 2017-18, 2018-2019). If the audited financial sheets of FY 2019-2020 are available, then the Net Worth of last 3 Audited Financial Years i.e. FY 17-18, FY 18-19 & FY 19-20 will be considered.	The Bidder should have positive net worth for last three audited financial years (2017- 18, 2018-19, 2019-2020). If the audited financial sheets of FY 2020-2021 are available, then the Net Worth of last 3 Audited Financial Years i.e. FY 18-19, FY 19-20 & FY 20-21 will be considered.
10	5. Eligibility / Qualifying Criteria Sr.no.4, Document Required	Copy of work order / copy of agreement / LOI / LOA AND Work completion certificate from client (Above documents should clearly mention the value of order and contract period)	Copy of work order / copy of agreement / LOI / LOA <b>(Any one of the above document should clearly mention the value of order and contract period)</b> AND Work completion certificate from client <b>(Client certificate should mention SAP ERP version in the project, value of project completed (excluding license cost) and status of go-live declaration)</b>
11	Section 9.17 Annexure 21 SLA Section A		Following Statement added in SLA section A - "The aggregate penalty for deployment of manpower in a quarter is capped at 5% (of the quarterly billing)"
12	Section 9.17 Annexure 21 SLA		following statement is added in Annexure 21 : SLA - "No SLA as above is applicable on existing tickets transferred to bidder during knowledge transfer. The timeline for resolution of existing tickets shall be finalized mutually and thereafter SLA penalty will be charged for such tickets in case of slippage of mutually decided timeline. The mutually agreed timeline shall be maximum up to three months after knowledge transfer."
13	Section 3 Introduction		Table added for details of module wise tickets for core modules (PS,PM,MM,FICO) for the FY 20-21. The ticket volumn is excluding SAP HCM module (due to recently made live) and all Custome developed module. Custom developed module issues are handeled through service desk via emails and phone and approx volume of such issues is 413.