

Pre-Bid Queries (Tender No. - HO/IT/UPS/AMC/2021-22/1)

Tender Name: tender for " Comprehensive Annual Maintenance Contract of 2 nos. of 160KVA UPS (including replacement of capacitors) and 2 nos. of 15 KVA UPS at Data Centre, Mumbai and 15 KVA UPS at Server-room, Prakashgad, Mumbai for 1 year"

Sr no.	RFP Section	Pg. No.	RFP Clause	Query	MSEDCL Response	Corrigendum (Yes/no)
1	D- Scope of work - - Maintenance of ups under warranty or end of support	16	The bidder shall take over the comprehensive AMC of the UPS owhich the AMC was expired ogetting expired during the contracperiod. The payment for the AMC will be made from the date otakeover of AMC but not beforeexpiry of existing AMC/Warrantyperiod. However the payment willonly be processed after receipt oequipment wise warranty/supportdetails from Bidder. Duringwarranty period, ifcapacitors/equipment providedfound faulty or not giving desiredperformance. It should be replacedfor free of cost by bidder.Consumable such as batteries andcapacitors found faulty and not inwarranty then same will be providedby MSEDCL. However if duringwarranty period, capacitors and batteries of UPS found faulty then bidder has to log acall to supplier of same foreplacement/repair.	The equipment which are not working shall be repaired on chargeable basis before entering into AMC. Any other consumable such as battery required for the making any equipment functional shall be chargeable extra. Some equipments may not be working at present.	Scope of batteries and servicing including repair of 15 KVA UPS is added in tender. Refer corrigendum/revise d tender	Yes
2	D- Scope of work – Terms of payment	17	Quarterly Maintenance of UPS: 1/4 of AMC Charges of Respective UPS AMC charges for UPS will be paid at end of quarter along with satisfactory work performance certificate from MSEDCL	Payment quarterly advance at the start of quarter. Payment request quarterly advance at the start of quarter as we need to pay advance to the UPS OEM.	No Change in Tender	no