BID NOTICE

The Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer), hereby invites sealed bids from eligible bidders for Tender for **Appointment of an Agency for "Application Maintenance Services (AMS) towards development and maintenance of SAP – ERP, HRMS, Payroll, ESS & Dashboard systems for 5 years".** Entire bidding document is available on MSEDCL e-Tendering Website https://etender.mahadiscom.in/ as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL's website. Prospective bidders are therefore requested to regularly check the website for any updates.

Tender Fee: **Rs. 29,500/-** (incl. 18% GST) via ONLINE PAYMENT ONLY (Non-Refundable)

Bid Security: The bid must be accompanied with Bid Security for an amount equal to Indian ***Rs.31,78,000 (Rupees Thirty one lakhs seventy eight thousand)*** for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The bid security can be paid online on eTendering portal or can be in the form of a Demand Draft or an Unconditional Bank Guarantee from any Nationalized / Scheduled Bank in favour of the Maharashtra State Electricity Distribution Co. Ltd., payable at Mumbai as mentioned in details in Tender Document (RFP).

The BG/DD EMD (original copy) should be submitted to this office on or before submission date and time.

Calendar of Events Event	Date and Time
Begin Sale of RFP Document	18-08-2020
Date and time of Pre-BID Meeting	28-08-2020 at 15.00 Hrs.
Date and time of submission of Bids	11-09-2020 at 16.00 Hrs.
Date of Bid Opening	11-09-2020 at 17.00 Hrs.

Google Meet VC Link for Pre-Bid: http://bit.do/amstender

Qualifying Requirements:

1. The bidder should be a single company registered / incorporated in India under companies act 1956 and 2013 or LLP with registered office in India and should have been in operation in India, from minimum last 2 years. Consortium/Joint Venture is not allowed.

2. The Bidder should have Experience of minimum 5 years for successfully providing Operations and Maintenance Support for SAP ERP in India in past 10 years.

3. The bidder must have minimum average annual turnover of Rs. 50 Crores of last three audited financial years (2016- 17, 2017-18, 2018-2019).

4. The Bidder should have positive net worth for last three audited financial years (2016- 17, 2017-18, 2018-2019).

5. The bidder's relevant experience in Operations & Maintenance of the SAP ERP in India in past 10 years, for minimum 5 years to any functionalities as mentioned in sr no. 2, as below :
   a)   One work order costing not less than Rs. 15 Crore **Or**
   b)   Two work orders costing not less than Rs. 8 Crores each **Or**
   c)   Three work orders costing not less than Rs. 6 Crores each
   Above work orders may be for completed projects during last 5 years..

6. The Bidder should have minimum SEI CMMi level 3 certification.

7. The bidder company shall have a valid GSTN Number, PF Code and PAN.

8. The bidder company must have a team of at least 200 consultants on its rolls having experience in various modules of SAP, in-memory database implementation (HANA), analytical & business intelligence reporting and have sound knowledge of databases like Sybase.

9. The bidder must not be under a declaration of ineligibility / banned / blacklisted by any State or Central Government / any other Government institutions in India for any reason as on last date of submission of the Bid or convicted of economic offence in India for any reason as on last date of submission of the Bid. Lead Bidder should comply all conditions mentioned in MSEDCL POLICY & PROCEDURE FOR DEBARRING OF AGENCY (enclosed as Appendix 1).

10. Bidder should not have violated / infringed on any Indian or foreign trademark, patent, registered design or other intellectual property rights any time anywhere in India.

Brief Scope of Work:

Bidder shall provide Application Maintenance Services (AMS) towards development and maintenance of all SAP – ERP modules, SAP business intelligence suite for the period of 5 years as under:

    i. Development and Maintenance of all existing SAP-ERP modules at MSEDCL (SAP-ERP modules are FICO, MM, PM, PS, PO, HRMS, ESS and all custom developed modules on SAP platform) which involves.

        a. Functional Development and Configuration for SAP-ERP modules

        b. ABAP Development

        c. Basis and Database Management

        d. Business Warehouse (BW)

        e. Process Integration (PI)

        f. Up-gradation of existing SAP-ERP system from ECC 6.0 EHP5 to EHP8 and Solution Manager from 7.1 to 7.2 (latest version)

    ii. Development and maintenance of Dashboards at MSEDCL :-

        a. BOBJ development (Lumira / Xcalcius/ Webi/ Crystal reports/ Design studio/Data services etc).

        b. Database Administration for Sybase IQ and HANA database.

    iii. Development and maintenance of User Interface (UI) for Centralized Customer Billing system developed in Java (Spring & Hibernate) and Sybase ASE 16 Enterprise Edition database.

    iv. Application of latest patches to SAP-ERP & Databases as per requirement, from time to time.

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