

BID NOTICE

Maharashtra State Electricity Distribution Company Limited Tender No: MSEDCL/IT/EMAIL/2019-20 Version : 1.0 Dated : 04/02/2020

Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer), hereby invites sealed bids from eligible bidders for "Request for Proposal for supply of Enterprise E-Mail solution for MSEDCL for 3 years". Entire bidding document is available on MSEDCL e-Tendering Website <http://etender.mahadiscom.in> as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL's website & E-Tendering site only. Prospective bidders are therefore requested to regularly check the websites for any updates.

Tender Fee: Rs. 5900/- (incl. 18% GST) via ONLINE PAYMENT ONLY (Non-Refundable)

Bid Security: The bid must be accompanied with Bid Security for an amount equal to Indian **Rs.98000/- (Ninety eight thousand only)** for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The bid security can be paid online or through an Unconditional Bank Guarantee from any Nationalized/Scheduled Bank in favour of the Maharashtra State Electricity Distribution Co. Ltd., **payable at Mumbai** as mentioned in details in Tender Document (RFP).

The BG should be submitted to this office on or before submission date and time.

Calendar of Events Event	Date and Time
Begin Sale of RFP	04/02/2020
Date and Time of Pre Bid Meeting	07/02/2020 @ 15.00 Hrs
Date and Time for Submission of Bids	25/02/2020 @ 17.00 Hrs
Date and Time of Bid Opening	26/02/2020 @ 10.30 Hrs

The brief scope of work:

Brief Scope of work is given below

- i. Supply , installation and implementation of the email solution proposed for 10,000 users (scalable upto 15,000 users) on MSEDCL AWS (Amazon Web Services) cloud with 24x7 support (with SLA) for the **period of three years**.
- ii. Bidder should integrate the email solution with MSEDCL's existing email gateway for email security (presently Fortimail email gateway and Fortisandbox).
- iii. Design the mailing solution based on centralized architecture duly taking care of and complying with the requirements of the MSEDCL. Submit the document on the architectural diagram, implementation plan, responsibilities of the bidder etc., as a separate document with the technical bid for the solution proposed.
- iv. Bidder should size & propose the hardware to suit the requirement and the Operating System, number of mail boxes, archival, high availability, redundancy, scalability, response time requirement, backup, implementing operating system security under centralized architecture. The hardware should be able to cater to the requirements as given above for operating all the software proposed as a part of the solution. The hardware and OS will be provided by MSEDCL on Cloud as proposed by bidder in Annexure 15 : Format for Cloud Instance Specification
- v. The Email Software Solution should comply with the specifications given in Section E.
- vi. The bidder shall be responsible for migration of current solution i.e. Atmail 7 based setup along with associated data to the bidder's proposed solution and setting up of Disaster Recovery for the new mailing solution. There should not be any data loss during migration.
- vii. The software solution should provide audit trail of changes made to the system for various parameters assigned and for all the communication happening within and outside of the MSEDCL by all the users of these system.

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- viii. Other related job such as supply, installation, customization, configuration, Integration, implementation, training, documentation, product support, performance tuning, Hardening of OS and Database has to be taken care of by the bidder.

Eligibility Criteria:

1. The Bidder should be a single company having operations in India for minimum of five years.
2. The Bidder, Should have average annual turnover of minimum 2 Crs in the last 3 financial years (2016-17 ,2017-18 and 2018-19) from the IT services (Supply, installation and maintenance contracts).
3. The Bidder should have a positive net worth and should be in profit from IT business in each of the last three audited financial years.
4. The Bidder should have executed at least 1 project of Email Migration and/or Installation in the last 3 financial Years and must have commissioned Email Solution with minimum of 5,000 email users.

And

The Bidder should have executed either:

- i. One work order/Contract equivalent to at least Rs.15 Lakh.
 - ii. Two Work Orders/Contracts of Rs.20 Lakh together.
 - iii. Three Work Orders/Contracts of Rs.25 Lakh together.
- of similar works i.e. Email Migration and/or Installation (Supply, installation and maintenance) in the last 3 financial years.
5. The Bidder must be authorized by the OEM of proposed solution.
 6. The Bidder and OEM of proposed solution should not have been debarred/blacklisted by any PSU/Central Govt/State Govt. at the time of submission of the bid.

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