

**MATERIAL SPECIFICATIONS CELL**

**TECHNICAL SPECIFICATION  
SERVICE MODULE FOR LT AC SINGLE PHASE,  
5-30 AMPS SMART (POSTPAID/PREPAID) STATIC  
ENERGY METER  
AS PER IS: 16444-2015**



**TECHNICAL SPECIFICATION NO.**

**CE/MMC/MSC-II/SMART (POSTPAID/PREPAID),**

**DATE: 07.05.2018**

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## **1.00 SCOPE**

This specification covers the design, engineering, manufacture, assembly, stage testing, inspection and testing before dispatch and delivery at designated stores of ISI marked LT AC 5-30Amps AMR compatible Smart (Postpaid/Prepaid) Static LCD Energy Meter of class 1.0 accuracy with communication module confirming to IS: 16444 / 2015 of the latest version suitable for measurement of Energy (kWh) and Demand (kWMD) in Single Phase, Two wire system of LT single phase residential, LT single phase commercial & LT single phase temporary consumers.

The meter shall conform in all respects to high standards of engineering, design and workmanship and shall be capable of performing in continuous commercial operation, in a manner acceptable to purchaser, who will interpret the meaning of drawings and specification and shall have the power to reject any work or material which, in his judgment is not in accordance therewith. The offered material shall be complete with all components necessary for their effective and trouble free operation. Such components shall be deemed to be within the scope of Bidder's supply irrespective of whether those are specifically brought out in these specifications and / or the commercial order or not.

The prospective bidder shall quote the meter cost and FMS Charges per meter for period of 5 years from the date of installation of meters. The scope of the project covers supply and installation of Meters, Establishment and maintenance of communication between meter and server, Application Server, Communication charges (Data + SMS), pre-paid metering solutions & Training etc.

## **2.00 SERVICE CONDITIONS**

The meter to be supplied against this specification shall be suitable for satisfactory continuous operation under the following tropical conditions.

- |  |  |
|--|--|
| a) Specified operating temperature range | - 10 <sup>0</sup> C to + 55 <sup>0</sup> C |
| b) Limit range of operation              | - 25 <sup>0</sup> C to + 55 <sup>0</sup> C |
| c) Limit range of storage and transport  | - 25 <sup>0</sup> C to + 70 <sup>0</sup> C |

### **Environmental Conditions**

- |   |                   |
|---|-------------------|
| d) Maximum ambient temperature          | 55 <sup>0</sup> C |
| e) Maximum ambient temperature in shade | 45 <sup>0</sup> C |

f) Minimum temperature of air in shade	35 <sup>0</sup> C
g) Maximum daily average temperature	40 <sup>0</sup> C
h) Maximum yearly weighted average temperature	32 <sup>0</sup> C
i) Relative Humidity	10 to 100 %
j) Maximum Annual rainfall	1450 mm
k) Maximum wind pressure	150 kg/m <sup>2</sup>
l) Maximum altitude above mean sea level	1000 meter
m) Isoceraunic level	50 days/year
n) Seismic level (Horizontal acceleration)	0.3 g
o) Climate: Moderately hot and humid tropical climate conducive to rust and fungus growth.	

### **3.00 APPLICABLE STANDARDS**

While drawing these specifications, reference has been made to following Indian and International Standard specification. In case certain details are not covered in these specifications, the relevant Indian and International Standard shall be applicable.

IS 16444 (2015):A.C. Static Direct Connected Watt hour Smart Meter class 1.0 and Class 2.0

IS 13779 (1999):A.C. Static Watt hour meter class 1.0 and Class 2.0

IS 9000: Environment testing

IS15959 / 2011 (Part I): Data Exchange for Electricity Meter Reading, Tariff and Load Control – companion specification amended up to the date of tenderization.

IS15959 / 2016 (Part II): Data Exchange for Electricity Meter Reading, Tariff and Load Control – companion specification for smart meter amended up to date of tenderization.

IS 12346 (1988): Specification for testing equipment for A.C. Electrical Energy Meter

IS 15707/2006: Specification for testing, evaluation, installation and maintenance of A.C. Meters-Code of Practice.

CBIP- No 304/& CBIP – No 88:Specification for A.C Static Energy Meters (latest amendment)

IS 15884 (2010): Alternating Current Direct Connected Static Prepayment Meters for Active Energy (Class 1 and 2 )

IEC 62052-11 (2003) : Electricity Requirements (AC) General Requirements, Tests and Test conditions for A.C. Static Watt hour meter for active energy Class 1.0 and 2.0.

IEC 62053-21 (2003) : A.C. Static Watt hour meter for active energy Class 1.and 2.0.

CEA Regulation on installation and operation of meters

Dtd: 17/03/2006

NOTE: Unless otherwise specified elsewhere in this specification the meters shall conform to the latest version available of the standard as specified above. If above IS/IEC reports are amended, reference has to be made to Amended IS/IEC/Report up to the date of tenderization.

#### **4.00 SYSTEM ARCHITECTURE**

##### **4.01 SMART METER FUNCTIONALITY**

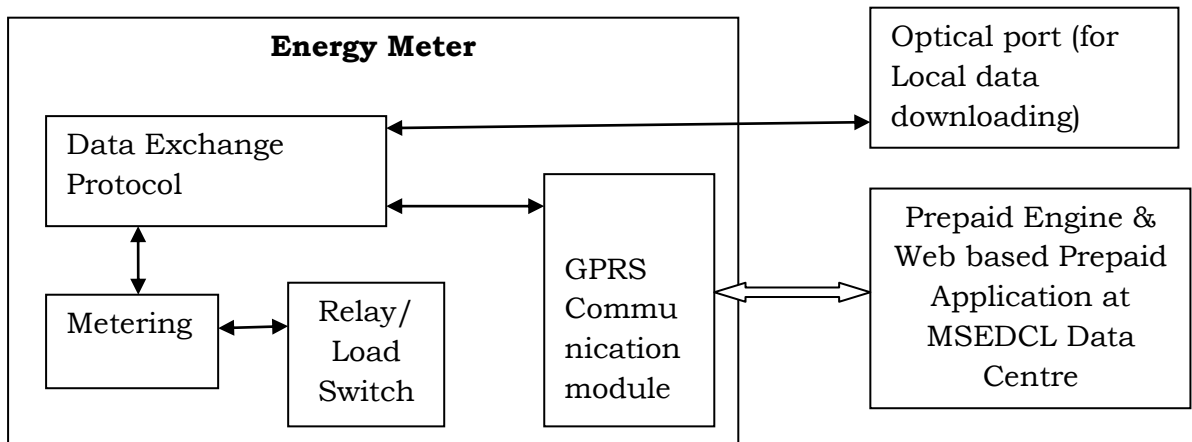
- Meter shall have in built Latching relay (Only phase disconnection not for neutral), display, communication module etc. complying IS 16444.
- Server shall have Prepaid Engine and web based prepaid application the server should be capable to have two way communication with meter. Meter's working in Post-paid mode will be decided by server.
- In Pre-paid feature, disconnection command will be given by Prepaid Engine to relay based on various conditions i.e. low balance, on demand, Emergency credit etc.
- If a consumer wishes to switch mode from Prepaid to postpaid or vice versa, he shall have to give a request to server for changing its status from Prepaid to Post-paid and vice versa.
- While working in Post-paid mode, Prepaid Engine would be disabled.
- When consumer is shifted from Pre-paid to Post-paid mode its KWh reading will be communicated to billing section directly through server.
- On the basis of which, energy bill for the said period will be charged in that month. Also in Post-paid function consumer gets an alert or message to pay arrears before due date. If the energy bill is not paid by consumer within due date, connection will be disconnected remotely from server, after due date.
- In Post-paid feature, disconnection command will be given by Server to relay based on its arrears, due date of arrears etc.
- If a consumer has switched to Prepaid mode without paying postpaid bill, during change in status from Post-paid to Pre-paid, instructions shall be passed to consumer to either pay outstanding arrears of Post-paid facility or same will be deducted from first recharge or Top up of

Pre-paid meter.

#### 4.02 **24 \*7 Online System:**

Smart metering system should be **24x7 online system**, where Smart (Postpaid/Prepaid) meters should be capable to communicate with prepaid server. Also meter should send billing parameters, tamper information to server at regular intervals and meter should be capable to connect/disconnect the load according to commands received from server.

The prepaid metering system shall comprise of following components.



#### 4.03 **Metering :**

Metering and metrology requirement shall be according to IS 16444:2015 (A.C. Static direct connected watt-hour smart meters Class 1 and 2).

#### 4.04 **Relay/Load Switch:**

The meter shall be provided with switching elements, integral with the meter enclosure, to control the flow of electricity to the load at the instance of connect/disconnect commands as per functional needs of the system.

#### 4.05 **GPRS Communication module :**

The meter shall be provided with in built GPRS communication module capable of establishing wireless communication with external entities such as server, Head End System, DCU etc. Two way communication with external entities should be possible.

#### 4.06 **Optical port:**

The meter should have optical port for wired data download locally. The baud rate while downloading data through optical port should be

9600. It should be possible to download the data through optical port in case of power failure.

**4.07 Prepaid Engine & Web based prepaid application:**

Remote server having prepaid engine and web base prepaid application with all the vending station functionalities will be hosted on remote server at MSEDCL data center.

**5.00 GENERAL TECHNICAL REQUIREMENTS**

The equipment shall conform to the following specific parameters.

5.01 The meter to be supplied shall bear ISI mark before commencement of supply.

**5.02 Class of Accuracy:**

The class of accuracy of the energy meter shall be 1.0. The accuracy shall not drift with time.

**5.03 Current & Voltage Rating:**

The current rating shall be 5-30 Amps. The rated basic current (I<sub>b</sub>) shall be 5 Amps.

The maximum continuous current (I<sub>max</sub>) shall be 600% of rated basic current i.e. 30 Amps. Moreover the 5-30Amps meter shall work accurately up to 120% of I<sub>max</sub>, i.e. 36 Amps.

The Voltage Rating shall be 240 volts. The voltage range shall be (-) 40 % to (+) 20% of rated voltage, i.e. 144 Volts to 288 Volts.

**5.04 Temperature:**

The reference temperature for performance shall be 27° C. The mean temperature co-efficient shall not exceed 0.07%. Temperature rise shall be as per IS: 15884 / 2010 of the latest version.

**5.05 Power Factor:**

The meter shall work for Zero to unity PF (All lag or lead).

**5.06 Power Consumption.**

**5.06.01 Voltage Circuit:**

The active & apparent power consumption in voltage circuit including power supply of meter at reference voltage, reference temperature & frequency shall not exceed 5 Watts & 15 VA during the idle mode of communication module. The additional power requirement during data transmission shall not exceed 7W per communication module.



**5.06.02 Current Circuit:**

The apparent power taken by current circuit at maximum current, reference frequency & reference temperature shall not exceed 4 VA during the idle mode of communication module.

**5.07 Starting Current.**

Meter shall start registering the energy at 0.2 % of basic current ( $I_b$ ).

**5.08 Frequency.**

The rated frequency shall be 50 Hz with a tolerance of  $\pm 3\%$ .

**6.00 CONSTRUCTION**

**6.01 GENERAL MECHANICAL REQUIREMENT**

The Smart (Postpaid/Prepaid) meter shall be designed and constructed in such a way as to avoid introducing any danger in normal use and under normal conditions, so as to ensure especially:

- a) personal safety against electric shock;
- b) personal safety against effects of excessive temperature;
- c) protection against spread of fire;
- d) protection against penetration of solid objects, dust and water in the meter.

6.02 Meters are required for measurement of Active Energy and shall conform to the latest edition of IS: 16444 / 2015 (Alternating Current Static Direct Connected Watthour Smart Meters (Class 1 and 2) Specification.

6.03 The meter shall measure the electrical energy consumed.

6.04 All parts, which are subject to corrosion under normal working conditions, shall be protected effectively against corrosion by suitable method to achieve durable results. Any protective coating shall not be liable to damage by ordinary handling nor damage due to exposure to air, under normal working conditions. The electrical connections shall be such as to prevent any opening of the circuit under normal conditions of use as specified in the standard, including any overload conditions specified in the standard. The construction of the meter shall be such as to minimize the risks of short-circuiting of the insulation between live parts and accessible conducting parts due to



accidental loosening or unscrewing of the wiring, screws, etc. The meter shall not produce appreciable noise in use.

6.05 The meter shall be projection type, dust and moisture proof. The meter base & cover shall be made out of unbreakable, high grade, fire resistant Polycarbonate material so as to give it tough and non-breakable qualities. The meter base & cover shall be transparent. The meter body shall be type tested for IP51 degree of protection as per IS: 12063 against ingress of dust, moisture & vermin, but without suction in the meter.

#### 6.06 **METER CASE**

The base and cover shall be ultra-sonically welded (continuous welding) so that once the meter is manufactured and tested at factory, it shall not be possible to open the cover at site except the terminal cover and any non-permanent deformation cannot prevent the satisfactory operation of the meter. The components shall be reliably fastened and secured against loosening. The manufacturer shall put at least one seal on meter body before dispatch. The thickness of material for meter body shall be 2 mm minimum. The holding on and sealing screws shall be held captive in the meter cover. The meter shall have a durable and substantially continuous enclosure made wholly of insulating material, including the terminal cover which envelopes all metal parts.

#### 6.07 **TERMINALS & TERMINAL BLOCK**

- 6.07.1 The terminal block shall be made from high quality non-hygroscopic, fire retardant, reinforced polycarbonate (non-Bakelite) which shall form an extension of the meter case.
- 6.07.2 The material of which the terminal block is made shall be capable of passing the tests given in IS 13360 (Part 6/Sec 17) for a temperature of 135°C and a pressure of 1.8 MPa (Method A). The holes in the insulating material which form an extension of the terminal holes shall be of sufficient size to also accommodate the insulation of the conductors.
- 6.07.3 The conductors where terminated to the terminals shall ensure adequate and durable contact such that there is no risk of loosening or undue heating. Screw connections transmitting contact force and screw fixings which may be loosened and tightened several times during the life of the meter shall screw into a metal nut. All parts of each terminal shall be such that the risk of corrosion resulting from contact with any other metal part is minimized.

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

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- 6.07.4 Electrical connections shall be so designed that contact pressure is not transmitted through insulating material.
- 6.07.5 Two screws shall be provided in each current terminal for effectively clamping the external leads or thimbles. Each clamping screw shall engage a minimum of three threads in the terminal. The ends of screws shall be such as not to pierce and cut the conductors used
- 6.07.6 The minimum internal diameter of terminal hole shall be as per IS.
- 6.07.7 The terminals, the conductor fixing screws or the external or internal conductors shall not be liable to come into contact with terminal covers.
- 6.07.8 The termination arrangement shall be extended type 6.5.2 of IS: 13779 / 1999 of the latest version irrespective of rear connections.
- 6.07.9 Construction shall be such that the incoming neutral terminal shall have direct internal connection with outgoing neutral terminal without latching relay. In case of disconnection of utility supply i.e. phase disconnection, if consumer uses any another phase from outside illegally, meter shall record the energy corresponding to the current flowing through the direct connected neutral of the meter which has arise due to illegal phase connection and shall log this event.
- 6.07.10 The manufacturer shall ensure that the supporting webs between two terminals of the terminal block shall be sufficiently high to ensure that two neighboring terminals do not get bridged by dust and there shall not be any possibility of flash over between adjacent terminals of the terminal block.
- 6.07.11 The construction of the meter shall be suitable for its purpose in all respects and shall be given reasonable assurance of continuous performance in all mechanical, electrical and magnetic adjustments. The construction shall be such that the meter is not prone to produce audible noise in use. The meter cover & terminal cover shall be of injection molded in transparent UV stabilized polycarbonate in a natural transparent colour.

Polycarbonate material of only following manufacturers shall only be used:

- a) GE PLASTICS LEXAN 143A/943AA FOR COVER AND TERMINAL COVER
- b) BAYER GRADE CORRESPONDING TO ABOVE
- c) DOW CHEMICALS -----do -----
- d) MITSUBISHI -----do -----
- e) TEJIN -----do -----

The meter base shall be manufactured from high quality industrial grade material viz. Polycarbonate with 10 % glass filled which shall meet following properties to ensure higher reliability and long life of the meter case.

- 6.08 A sticker label containing warning notice in Marathi language which is to be stick up on meters front cover or printed on meter name plate with easily readable font size not less than 10 in red colour, which reads as " सावधान ! "मीटरला फेरफार करण्याचा प्रयत्न केल्यास अधिकतम वेगाने वीज नोंदणीहोणार "

#### 6.09 **TERMINAL COVER**

- 6.09.1 The termination arrangement shall be provided with an extended transparent terminal cover as per clause number 6.5.2 of IS: 13779 / 1999 of the latest version irrespective of rear connections.
- 6.09.2 The terminal cover of a meter shall be sealable independently of the meter cover to prevent unauthorized tampering.
- 6.09.3 The terminal cover shall enclose the actual terminals, the conductor fixing screws and unless otherwise specified, a suitable length of external conductors and their insulation.
- 6.09.4 The fixing screws used on the terminal cover for fixing and sealing in terminal cover shall be held captive in the terminal cover.
- 6.09.5 When the meter is mounted, no access to the terminals shall be possible without breaking seals(s) of the terminal cover.
- 6.09.6 The terminal cover shall be made out of unbreakable, high grade, fire resistant Polycarbonate material so as to give it tough and non-breakable qualities. The terminal cover shall be transparent.

#### 6.10 **RATING OF TERMINALS**

The terminals shall be of suitable rating and shall be capable of carrying 120% of  $I_{max}$  and made of electro-plated (or tinned) brass and shall be of replaceable type.

- 6.11 The provision shall be made on the meter for at least two seals to be put by utility user.
- 6.12 All insulating materials used in the construction of the meter shall be substantially non-hygroscopic, non ageing and of tested quality.
- 6.13 A push button shall be provided for high resolution reading of display with three decimal digits as brought out elsewhere in this specification (optional).

#### **6.14 RESISTANCE TO HEAT AND FIRE**

The terminal block, the terminal cover, the insulating material retaining the main contacts in position and the meter case shall ensure reasonable safety against the spread of fire. They shall not be ignited by thermal overload of live parts in contact with them.

The material of the terminal block shall not deflect under heating. To comply therewith, they must fulfill the tests as specified in 5.2.4 of IS: 15884 / 2010 of the latest version.

A push button shall be provided for scrolling the parameters in Alternate Display (On Demand) mode as well as for crediting emergency credit units in the meter as brought out elsewhere in the specification.

#### **6.15 REAL TIME INTERNAL CLOCK (RTC)**

The real time quartz clock shall be used in the meter for maintaining time (IST) and calendar. The RTC shall be non - rechargeable and shall be pre-programmed for 30 Years Day / date without any necessity for correction. The maximum drift shall not exceed +/- 300 seconds per year. The calendar and the clock shall be correctly set to Indian Standard Time. The RTC shall have long life (minimum 10 Years) with Non rechargeable battery.

#### **6.16 Meter memory shall have the following details.**

- All the events history with time based and category based information,
- Monthly history and consumption data of the energy consumed for the last 6 months,
- All the limiting parameters shall also be available in meter reading

#### **6.17 RETENTION TIME OF THE NON-VOLATILE MEMORY**

For long outages, the payment meter shall be designed such that any data necessary for correct operation shall be retained for a minimum period of 10 years without an electrical supply being applied to the meter.

#### **6.18 OUTPUT DEVICE**

- 6.18.1 The meter shall have a test output device preferably with flashing red LED accessible from front and capable of being monitored with suitable testing equipment.

- 6.18.2 Output devices generally may not produce homogeneous pulse sequences. Therefore, the manufacturer shall state the necessary number of pulses to ensure that measurement uncertainty factor due to repeatability of meter is less than 1/10 of the error limits specified at different test points and consistent with desired resolution.
- 6.18.3 The resolution of the test output in the form of pulses of high resolution register, whether accessible on the meter through external display, shall be sufficient to conduct satisfactorily accuracy test at lowest test point defined in particular requirements in less than 5 min and starting current test in less than 10 min.
- 6.19 The meter accuracy shall not be affected by magnetic field from all sides of the meter i.e. front, sides, top and bottom of the meter.
- 6.20 There shall be one CT (in Neutral circuit) and one shunt (in phase circuit) or two CTs each in phase & neutral circuit. The current whichever is measured as higher either by CT or shunt shall be used for processing. The shunt shall be manganin based and e-beam welded for the construction purpose.
- 6.21 The meter shall be capable to withstand phase to phase voltage (440V) if applied between phase to neutral continuously.
- 6.22 Power supply unit in the meter shall be transformer less to avoid magnetic influence.
- 6.23 The accuracy of the meter shall not be affected with the application of abnormal voltage / frequency generating device such as spark discharge of approximately 35 KV. The meter shall be tested by feeding the output of this device to meter in any of the following manner for 10 minutes:
- On any of the phases or neutral terminals
  - On any connecting wires of the meter (Voltage discharge with 0-10 mm spark gap)
  - At any place in load circuit
  - At any location of meter body
- The accuracy of the meter shall be checked before and after application of above device.
- 6.24 Meter shall be tamper proof. No tampering shall be possible through optical port.
- 6.25 Display parameters in the meter shall not be accessible for reprogramming at site through any kind of communication.

- 6.26 Complete metering system & measurement shall not be affected by the external electromagnetic interference such as electrical discharge of cables and capacitors, harmonics, electrostatic discharges, external magnetic fields and DC current in AC supply etc. The Meter shall meet the requirement of CBIP Tech - report 88 (amended up to - date) except 0.2 T AC magnet test.
- 6.27 The measurement by meter shall not get influenced by injection of High frequency AC Voltage / chopped signal / DC signal and harmonics on the terminals of the meter.
- 6.28 The meter shall record and display total energy including Harmonic energy.

**6.29 SELF DIAGNOSTIC FEATURES**

- 6.29.1 The meter shall be capable of performing complete self diagnostic check to monitor the circuits for any malfunctioning to ensure integrity of data memory location all the time.
- 6.29.2 The meter shall display unsatisfactory functioning / nonfunctioning / malfunctioning of Real Time Clock, battery.
- 6.29.3 All display segments: "LCD Test" display shall be provided for this purpose.

**6.30 PRINTED CIRCUIT BOARD (WIRE / CABLE LESS DESIGN)**

The fully tested double layered glass epoxy shall be used. The latest technology such as hybrid microcircuit or application specific integrating circuit (ASIC) shall be used to ensure reliable performance. The mounting of components on the PCB shall be SMT (Surface Mounted Technology) Type. The electronic components used in the meter shall be of high quality from world renowned manufacturers and there shall be no drift in accuracy of the meter for at least up to 5 ½ years.

The meter PCB shall be wireless to avoid improper soldering & loose connection / contact. The PCB material shall be Glass Epoxy, fire resistance grade FR4, with minimum thickness 1.6 mm. Its should be framed by A class vendor.

- 6.31 PCB used in meter shall be made by Surface Mounting Technology.
- 6.32 The meter shall be capable of being read through communication module and optical port.

**6.33 LATCHING RELAY (LOAD SWITCH)**



- 6.33.1 Meter shall have two latching relays for phase and neutral to protect the common tamper of phase and neutral interchanged, load through local earth, single wire tamper as well as to disconnect the full load.
- 6.33.2 The latching relay shall be bi-stable type latching switch designed and manufactured in accordance with international standard of IEC and DIN EN 61810 part 1 / VDE 0435 part 201 as well as they shall meet the overload and short circuit requirement of IEC, DIN EN 61036 / 61037 & ANSI C12. The Latching relay shall conform to the load switching capabilities as per relevant IS. The latching relay shall be with trip-free design as given in IS.
- 6.33.3 Precautionary measures shall be taken to protect the latching relay from adverse effects resulting from the ingress or vermin into the payment meter.
- 6.33.4 The latching relay shall be designed and rated to make and break at  $V_{ref}$ ,  $I_{max}$  with a linear resistive load and at  $V_{ref}$ ,  $I_b$ , 0.4 inductive power factor for 3,000 operations.
- 6.33.5 Latching relay should connect and disconnect supply according to signal received from remote server having prepaid engine.
- 6.33.6 Once the load is interrupted after receipt of disconnect command from prepaid engine, the latching relay should only be operable to restore the load after further appropriate connect command from prepaid engineer optical port.
- 6.34 The meter shall be able to disconnect the load in case of exceeding the current limit ( $105\% I_{max}$ ) after 1 minute on stabilizing the current.

### 6.35 **COMMUNICATION CAPABILITY**

The communication capability of the meter shall be based on in built GPRS communication module and optical port

#### 6.35.1 **GPRS COMMUNICATION MODULE**

- i. The meter should have 4G communication module. The 4G module should have facility to fall back to 2G and 3G networks, where 4G network is not available.
- ii. The module should support both Data and SMS transmission. It should have GSM, GPRS/EDGE and 4G LTE features.
- iii. There should be provision to insert SIM card externally. The SIM slot should have adequate sealing arrangements.
- iv. SIMs will be provided by the utility. Also the SIM charges will be borne by the utility.



- v. The functionalities of 4G module should be as below.
  - a. The module should be capable of establishing wireless communication with external entities such as Server, Head End System, DCU etc. The communication should be bi-directional i.e. from meter to external entity and from external entity to meter.
  - b. The module should support both push and pull features.
  - c. The module should push continuously meter data to prepaid engine running on server located at MSEDCL data center. The interval for pushing meter data should be configurable from Head End System.
  - d. Events should be pushed to prepaid engine by the module immediately after occurrence and restoration.
  - e. It should be possible to schedule the module from server to fetch any data on demand.
  - f. The module should transfer the connect/disconnect signals received from server to meter.
  - g. The module should auto-configure itself, after insertion of SIM card.
- vi. The meter should have optical port for wired data downloading. The baud rate while downloading data through optical port should be 9600. It should be possible to download the data through optical port in case of power failure. The meter should support connect/disconnect commands through optical port.

6.35.2 The communication between meter and sever should be secure. It should not be possible to alter the contents during communication.

## **7.00 COMMUNICATION CONNECTIVITY SCOPE**

- 7.01 It will be sole responsibility of bidder to ensure 24\*7 connectivity between Smart (Postpaid/Prepaid) meter and central server.
- 7.02 SIM cards will be provided by the utility. Also the monthly SIM charges will be borne by the utility. The bidder should be responsible for choosing the service provider in given area and coordination with service provider.
- 7.03 The bidder should facilitate the signing of SLA and tripartite agreement between bidder, service provider and MSEDCL.
- 7.04 In case of communication failure between Smart (Postpaid/Prepaid) meter and central server continuously for one day, the bidder shall make alternate arrangements to communicate with meter through optical port, at its own cost. In such cases the bidder should read the meter data

through optical port and the downloaded data should be uploaded to prepaid application. No payment shall be made by MSEDCL for meters downloaded through optical port. Any failure to meet this requirement shall attract penalty as per SLA with bidder for maintenance & support during warranty and FMS periods.

- 7.05 The bidder shall ensure and commit its SLA for maintenance and support during Warranty and FMS periods of contract.

### **8.00 METERING PROTOCOL**

As per IS: 15959 / 2011 (Part-I) and IS:15959/2016 (Part-II) with latest amendments.

### **9.00 TOD TIMING**

There shall be provision for at least 6 (Six) TOD time zones for energy and demand. The number and timings of these TOD time Zones shall be programmable. At present the time zones shall be programmed as below.

Zone A (TZ1): 00=00 Hrs. to 06=00 Hrs. and 22=00 Hrs. to 24=00 Hrs

Zone B (TZ2): 06=00 Hrs. to 09=00 Hrs. and 12=00 Hrs. to 18=00 Hrs

Zone C (TZ3): 09=00 Hrs. to 12=00 Hrs.

Zone D (TZ4): 18=00 Hrs. to 22=00 Hrs.

### **10.00 MAXIMUM DEMAND INTEGRATION PERIOD**

The maximum demand integration period shall be set at 30 minute as per requirement.

### **11.00 MD RESET**

It shall be possible to reset MD by the following options:

Auto reset at 24:00 hrs at the end of each billing cycle: Automatic reset at the end of certain predefined period (say, end of the month).

No push button shall be provided for MD reset.

### **12.00 WEB BASED PREPAID APPLICATION**

- 12.01 The bidder shall develop web based prepaid application which will be deployed on server at MSEDCL data centre. Server should be made available by the bidder with necessary software licenses for at least 5 years.
- 12.02 Web based prepaid application should be developed in any platform such as Java, .Net etc.
- 12.03 This application should be scalable and performance of application shall

not decrease with increasing number of users.

12.04 Web based prepaid application should be integrated with MSEDCL New Connection (NC) & legacy billing system. The updations made in prepaid consumer data at NC system and billing system should be reflected immediately into the prepaid application and vice-versa. Following provisions should be done.

- Change in connection type of consumer from prepaid to postpaid and vice-versa. If connection type is changed from postpaid to prepaid, there shall be provision to assign Smart prepaid meter for such consumers.
- Provision for permanent disconnection of prepaid consumer.

12.05 Web based prepaid application should support following functionalities.

- 1) Login:** There should provision to login into prepaid application. Separate login should be provided for consumer and MSEDCL field offices. Also there should be login with administrator role.
- 2) Configuration of consumers:** After installation of prepaid meters, the bidder should configure the consumer and meter details into the prepaid application.
- 3) New consumer registration:** Newly added consumers will be registered on MSEDCL New Connection (NC) system. Prepaid application should fetch data of newly registered consumers from this system and the same shall be updated in the database.
- 4) Meter assignment/replacement:** If meter of consumer is replaced in the field, then same shall be updated in prepaid application. Also if any connection type of consumer is changed from postpaid to prepaid, there shall be provision to assign new Smart meter for such consumers.
- 5) Tariff Change/Consumer category Change:** If tariff of consumer is changed, same shall be updated in prepaid application. Also there should be facility to update the consumer status as Live, PD, TD etc. as per field conditions. The changes made in the tariff of consumer should also be updated into the Smart meter immediately. Any changes in prepaid consumer status made at prepaid application as described above should also be immediately reflected in MSEDCL NC system & legacy billing system.
- 6) Recharge Facility:** A consumer should recharge his account through cash/cheque/Net banking/Credit Card/Debit Card/E-

wallets etc. The balance available for that consumer will be updated accordingly after recharge is made. Also the mode of payment i.e. cash/cheque/Net banking/Credit Card/Debit Card/E-wallets should be captured and updated properly.

- 7) Consumer should be able to view history of recharges made from time to time.
- 8) When the balance remaining will reach to threshold limits, consumer should be notified through SMS.
- 9) Prepaid application should update the energy parameters such as billing, bill history, load survey data and tamper data received from meter into the database along with relevant details. This data should be exported to Text/PDF/Excel format declared by MSEDCL.
- 10) The prepaid application shall create one single file for the uploaded billing data, in ASCII format or XML file as per MIOS for individual meter reading. The billing data format is as follows:
  - i. Reading captured from prepaid meters shall be submitted in one line per meter reading in following format for billing.

Parameter	Length	Position	Remark
Record Type	4 Char	01-04	PP01/PP03 ( Refer table of Record Types )
Consumer Number	12 chars	05-16	Left Padded with zeros (0)
Make Code	5 chars	17-21	Shall be provided to successful bidder by MSEDCL.
Meter ID(Serial No)	8 chars	22-29	Left Padded with zeros (0)
Current Reading date	8 chars	30-37	DDMMYYYY format
Current kWh reading	8 chars	38-45	Left Padded with zeros (0)
Current KW MD	4 chars	46-49	Left Padded with zeros (0) with decimal part if any
Current KW MD date	8 chars	50-57	DDMMYYYY format
Current KW MD time	4 chars	58-61	HHMM format

ii. Last Line in bill string (Meter Reading) file, will be the check sum logic output as follows:

- Character 1 to 4 (4 characters): will be (PPT1/PPT3 ). ( Refer table of record types )
- Character 5 to 12 (8 characters): Count of Meter Serial Number, left padding by 0.
- Character 13 to 28 (16 characters): Sum of kWh of all above meters. Total length will be 16, left padding with 0.

- Character 29 to 36 (8 characters): Sum of KW MD, total length will be 8, left padding with 0.
- Character 37 to 61 (25 characters): All zeros.

iii. Table of Record Type

Source	Type	Record Type	Prefix Required
Prepaid	Single Phase	Data	PP01
Prepaid	Single Phase	Control Record	PPT1
Prepaid	Three Phase	Data	PP03
Prepaid	Three Phase	Control Record	PPT3

### 11) TARIFF STRUCTURE :

The web based prepaid application shall be programmable for tariff structure, tax / rebate, duty, tariff slabs etc, as per the orders given by MERC from time to time. There should be facility to define tariff structure for different tariff categories e.g. residential, commercial, Industrial, temporary-others, temporary-religious etc. Also there should be provision to update tariff structure as per MSEDCL requirements. The tariff structure should include following parameters.

#### a) Fixed Charges:

Prepaid application shall be able to deduct Fixed charges as a whole for the full month as per the applicable Tariff at the beginning of month.

#### b) Energy Charges :

The software shall have capability for defining minimum six tariff slabs. These slabs will be based on number of energy units consumed. It shall be possible to change the slabs. The tariff shall be applicable for the full month as per the tariff category.

#### c) Electricity Duty:

It shall be possible to define electricity duty percentage through prepaid application which will be levied on recharge amount. The electricity duty rate will depend upon applicable tariff category.

#### d) Taxes:

There shall be provision to define various taxes in online prepaid application which has to be levied on recharge amount.

#### e) Fuel Cost:

The software shall have provision to define fuel cost charges for different tariff categories. These charges will deducted from balance of consumer as per units consumed.

**f) Wheeling Charges:**

There shall be provision to define wheeling charges for different tariff categories. These charges will be deducted from the balance of the consumer as per units consumed.

**g) Rebate:**

The software shall have a facility to define rebate percentage on the recharge amount. Accordingly, the rebate shall be given on the recharge amount.

**h) Debt Management:**

It shall be possible to collect the debt from the consumers with the use of the online vending system. The debt percentage shall be defined in the vending system.

**12) EMERGENCY CREDIT :**

The prepaid application shall be capable of configuring for an emergency credit limit so that a defined amount could be provided to the consumer after zero balance. The amount of emergency credit will be decided by MSEDCL. When the balance of the consumer reaches zero, the prepaid engine should not send a command to disconnect and the consumer can avail electricity until the emergency credit is consumed. The amount of emergency credit should be deducted from the next recharge amount and the remaining amount should be updated against the balance.

**13) HAPPY HOURS :**

The prepaid application shall be programmable for happy hours and a command to disconnect power supply shall not be sent by the prepaid engine during happy hours, even if the balance of the consumer is reduced to zero. The happy hours are 17:30 to 11:00 on weekdays, except Sunday and fixed holidays. The power supply should be disconnected after the end of such happy hours. When the consumer account is recharged with new credit, it shall adjust the debited amount first and the remaining amount will be updated against the credit balance.

**14)** The prepaid application should generate all required reports as per MSEDCL requirements. The reports should be exported in text/excel and PDF formats.

**15)** In case of meters that are not communicating with the server, an exception report should be generated by the prepaid application showing a list of prepaid meters that are not online. Also, the concerned MSEDCL officer should be notified through SMS if there is a communication failure between the meter and the server continuously for one day.



**16)** It is also possible to schedule the meters for downloading of billing, bill history, tamper and load survey data on demand through this application.

**17) Data upload:** In case meters are not communicating with server, the bidder will download the energy parameters, tamper data, load survey data and there shall be provision to upload the same. The energy parameters uploaded will be passed to prepaid engine to update the balance of consumer.

**18) Dash boards:** The information available in the database should be displayed in the form of dash board as per MSEDCL requirements.

**19) Monitoring and control:** MSEDCL users should be able to monitor and control the prepaid metering solution.

**20) Mobile App:** Prepaid application functionality should also be provided through mobile application working on android OS, Windows OS, iOS.

Prepaid functionalities such as prepaid recharge, view existing balance, daily usage etc. should be incorporated in Mobile App in line with MSEDCL Consumer mobile application. Consumer should be able to view information related to consumption, recharges done, balance available etc. through mobile application. Also alerts, notifications or messages should be given to consumer through mobile application.

12.06 MSEDCL may suggest changes in above functionalities, reports in prepaid application/mobile app. Also MSEDCL may introduce new functionalities. The bidder shall modify the prepaid application/ mobile app as per the MSEDCL requirements during the contract period.

12.07 The bidder shall hand over the source code of web based prepaid application to MSEDCL along with necessary documentation and training.

### **13.00 PREPAID ENGINE**

13.01 The bidder shall develop prepaid engine which will be installed on central server at MSEDCL data center. This engine should be multi-threaded application which is continuously communicating with prepaid meters and working in synchronization with prepaid application. Prepaid engine should replicate the accounting process done at meter end to server. Functionalities of prepaid engine should be as follows:



- 13.02 **Deduction from balance:** Based on the meter data received from meter, prepaid engine should calculate the amount for energy consumed for that interval as per the applicable tariff and this amount should be deducted from the available balance of the consumer.
- 13.03 When the balance reaches to zero, the command should be sent to meter to disconnect the supply. If consumer recharges his account then command to reconnect supply should be sent by the system. Also it should be possible to connect/disconnect the supply of consumer on demand.
- 13.04 Billing, bill history, tamper and load survey data received from the meter should be passed over to prepaid application.
- 13.05 The bidder shall modify the prepaid engine functionalities as per MSEDCL requirements.
- 13.06 The bidder shall hand over the source code of prepaid engine to MSEDCL along with necessary documentation and training.

#### **14.00 PREPAID FEATURES**

##### **14.01 Disconnection Mechanism:**

Meter should support disconnection under following conditions:

- Over current
- Load Control Limit ( Programmable and set by MSEDCL)
- Pre-programmed event conditions
- Disconnection signal from Prepaid Engine ( Remote disconnection on demand) or from optical port.
- In case of balance of consumer reduced to zero.

##### **14.02 Reconnection Mechanism:**

Meter should support reconnection under following conditions:

- Local reconnection due to disconnection under over current & load control limit.
- Remote reconnection, after receipt of command from prepaid engine, when consumer recharges account.
- Reconnection after receipt of command through optical port.

#### **15.00 ANTI TAMPER FEATURES & TAMPER EVENTS**

The meter shall detect and register the energy correctly only in forward direction under any one or combination of following tamper conditions:

- 15.01 Reversal of phase & neutral.

- 15.02 Reversal of line and load terminals.
- 15.03 Load through local Earth: The meter shall work accurately without earth.
- 15.04 Where neutral is disconnected from the load side or from the supply side or both, the load and supply side, the meter shall disconnect the load from supply side as the latching relay in phase & neutral cannot be operated.
- All the above tampers will be verified at basic current at reference voltage.
- The potential link shall not be provided on terminal block outside the main meter cover.
- Visual indication shall be provided to show tamper conditions stated above in push button mode.
- 15.05 The meter shall be immune to the magnetic field (DC / Permanent) up to 0.2 Tesla. If the meter accuracy gets affected due to any abnormal magnetic field (DC / Permanent) more than 0.2 Tesla, then the same shall be recorded as magnetic tamper event with date & time stamping and the meter shall record Energy considering the maximum value current ( $I_{max}$ ) at reference voltage & unity power factor.
- 15.06 In the event the meter is forcibly opened, even by 2 to 4 mm variation of the meter cover, same shall be recorded as tamper event with date & time stamping and the meter shall continuously display that the cover has been tampered. It is suggested that the manufacturer shall develop their software such that there will be some time delay for activation of this tamper feature and during that period only the meter cover shall be fitted. The delay in activation of software shall be for one instance only. After the meter cover is fitted, it shall get activated immediately without any delay. The delay in activation of software shall be for one instance only.
- 15.07 The energy meter shall have the facility to detect the above tampers stored in meter tamper data
- 15.08 The meter shall remain immune for the test of electromagnetic HF/RF defined under the test no. 4.0 for EMI/EMC of IS 13779:1999 amended up to date. The meter shall remain immune for any higher signals than the present standards and MSEDCL technical specifications as indicated above.
- 15.09 Tamper Indications: To be displayed on LCD display as listed below:
- a) Represented in Symbols

1) Magnet



2) Reverse



3) Earth Load



4) RTC Fail



b) Represented in Words

- 1) Cover Open
- 2) Other abnormal events (e.g. ESD, NVM fail etc)
- 3) Error Codes
- 4) Single wire/Neutral Cut

## **16.00 DISPLAY OF MEASURED VALUES**

16.01 The display shall be permanently backlit LCD, visible from the front of the meter. The display shall be electronic and when the meter is not energized, the electronic display need not be visible.

### **16.02 MINIMUM CHARACTER SIZE:**

The energy display shall be minimum 5 digits. The height of the display characters for the principal parameters values shall not be less than 5 mm. The size of digit shall be minimum 9x5 mm.

16.03 The principal unit for the measured values shall be the kilowatt hour (kWh) and the maximum demand in kW (kWMD) along with the time.

16.04 The decimal units shall not be displayed for cumulative kWh in auto scroll mode. However it shall be displayed in push button mode for high resolution display for testing.

16.05 The meter shall be pre-programmed for following details.

Voltage: 240 V

Integration period for kWMD shall be of 30 minutes real time based.

The meter shall auto reset kW maximum demand (KWMD) at 2400 Hrs. of last day of each calendar month and this value shall be stored in the memory along with the cumulative kWh reading. No reset push button shall be provided.

The Default Display (Auto scrolling mode) shall switch to Alternate Display (On Demand Display Mode) after pressing the push button continuously for 5 seconds.

The Alternate Display (On Demand Display Mode) shall switch over to Default Display if the push button is not operated for 15 seconds.

16.06 The meter shall have facilities to measure, record and display the parameters as per IS: 15884 / 2010 of the latest version.

Meter communication shall comply as per IS: 15884 / 2010 of the latest version.

Where multiple values are presented by a single display, all relevant values shall be available via appropriate selection (choice of selection shall be general, for example keypad or push button).

16.07 When displaying the values, each tariff register shall be identifiable and the active tariff rate shall be indicated. (This can be done either by legends or by display headers before the actual parameter.)

16.08 The register shall be able to record and display starting from zero, for a minimum of 1500 h, the energy corresponding to maximum current at reference voltage and unity power factor. The register shall not rollover during this duration.

**16.09 DISPLAY INDICATORS:**

The following shall be displayed permanently by LED / LCD as a minimum and shall be visible from the front of the prepaid meter.

- a. Supply indication.
- b. Relay status.
- c. Earth load indication (if condition occurred).
- d. Meter cover forcibly open tamper event.

The meter shall be provided with LEDs to indicate communication in progress. Two separate LED indicators should be provided for data transmission (TxD) mode and data receiving (RxD) mode.

16.10 The display parameters shall be preprogrammed at factory.

**16.11 MINIMUM DISPLAY CAPABILITY (MEASURING PARAMETERS):**

**(B) DEFAULT DISPLAY (AUTO SCROLL MODE):**

The following parameters shall be capable of being displayed on the Smart (Postpaid/Prepaid) meter in default display (auto scroll mode).

(a)	Date & time
(b)	LCD check
(c)	Active Energy (a) Cumulative kWh (b) Units in kWh
(d)	Meter Cover Open Tamper Event
All the above parameters shall be displayed for minimum 10 seconds including LCD check.	

**(C) ALTERNATE DISPLAY (ON DEMAND DISPLAY MODE) (PUSH BUTTON MODE):**

The following parameters shall be capable of being displayed by Smart (Postpaid/Prepaid) meter in alternate display by push button

(a)	Sr. No. of meter
(b)	Instantaneous Voltage
(c)	Instantaneous Current
(d)	High Resolution kWh with two decimal points
(e)	Software version of meter
(f)	Power ON Hours
(g)	No. of switch open or close operations

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

(h)	Maximum current & load limit set in meter
(i)	Maximum current recorded
(j)	kWMD information along with date & time
(k)	Consumption history for last 6 months (kWh).
(l)	Tamper Events

**17.00 BILLING DATA, BILLING HISTORY, LOAD SURVEY & TAMPER DATA**

**17.01 BILLING DATA**

The billing data is summarized as below.

<b>Sr. No.</b>	<b>Parameters</b>
1.0	Real Time Clock- Date & Time
2.0	Cumulative Energy – kWh
3.0	Cumulative Energy – kWh for TZ1
4.0	Cumulative Energy – kWh for TZ2
5.0	Cumulative Energy – kWh for TZ3
6.0	Cumulative Energy – kWh for TZ4
7.0	Cumulative Energy – kVAh
8.0	Cumulative Energy – kVAh for TZ1
9.0	Cumulative Energy – kVAh for TZ2
10.0	Cumulative Energy – kVAh for TZ3
11.0	Cumulative Energy – kVAh for TZ4
12.0	Maximum demand (kW MD) with date & time.

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

13.0	Maximum demand (kW MD) with date & time for TZ1.
14.0	Maximum demand (kW MD) with date & time for TZ2.
15.0	Maximum demand (kW MD) with date & time for TZ3.
16.0	Maximum demand (kW MD) with date & time for TZ4.
17.0	Billing Power ON Duration in Minutes (During billing period)

**17.02 BILLING HISTORY:**

The meter shall have sufficient non-volatile memory for recording history of billing parameters as per above table for last 6 months.

**17.03 INSTANTANEOUS PARAMETERS:**

Instantaneous parameters are summarized as below.

<b>Sr. No.</b>	<b>Parameters</b>
1.0	Real Time Clock- Date & Time
2.0	Voltage
3.0	Phase Current
4.0	Neutral Current
5.0	Signed Power Factor
6.0	Cumulative Energy – kWh
7.0	Cumulative Energy – kVAh
8.0	Maximum demand (kW MD)
9.0	Cumulative Power ON Duration in Minutes
10.0	Cumulative Tamper Count
11.0	Cumulative Billing Count
12.0	Load Limit Function Status
13.0	Load Limit Value in kW



14.0	Relay (Load Switch) Status
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#### 17.04 **LOAD SURVEY PARAMETERS:**

The load survey parameters shall be as given below.

(1)	Real Time Clock – Date and Time
(2)	Average Voltage
(3)	Block Energy – kWh
(4)	Block Energy – kVAh

The logging interval for load survey shall be 30 minutes. Load survey data shall be logged for 45 'Power On' days on non time based basis, i.e. if there is no power for more than 24 hours, the day shall not be recorded. Whenever meter is taken out and brought to laboratory the load survey data shall be retained for the period of actual use of meter. This load survey data can be retrieved as and when desired and load profiles shall be viewed graphically / analytically with the help of meter application software. The meter application software shall be capable of exporting / transmitting these data for analysis to other user software in spreadsheet format

#### 17.05 **TAMPER DATA:**

The meter shall record the tamper events as specified in the specification. The meter shall keep records for the minimum 100 events. (Occurrence + Restoration). For these abnormal conditions, the recording of events shall be on FIFO basis.

Event data should be immediately pushed by the meter to server on occurrences and restorations of events. Also it shall be possible to retrieve the abnormal event data along with all related snap shots data through optical port and upload the same to web based prepaid application.

#### 18.00 **DEMONSTRATION**

The purchaser reserves the right to ask for the demonstration of the equipment offered at the purchaser's place.

#### 19.00 **CONNECTION DIAGRAM AND TERMINAL MARKINGS**

The connection diagram of the meter shall be clearly shown on inside portion of the terminal cover and shall be of permanent nature. Meter terminals shall also be marked and this marking shall appear in the above diagram. The diagram & terminal marking on sticker will not be allowed.

## **20.00 ACTIVITIES WITHIN SCOPE OF SOLUTION PROVIDER**

Meter manufacturer/solution provider has to provide complete solution to comply requirements stated above. The solution provider will be responsible for all activities such as supply and installation of meters, maintenance and replacement of faulty meters.

List of activities within scope of solution provider are as follows:

- a. Supply and installation of meters.
- b. Setting up data connectivity between meters and central server.
- c. Provision of remote monitoring and controlling system and availability of data such as prepaid balance, recharge done, daily usage etc. to consumers and MSEDCL through portal and mobile app. Exception reports and dashboards for monitoring prepaid system.
- d. Maintenance of entire network with defined SLAs.
- e. Prepaid system to support tariff structure of MSEDCL.
- f. Smart (Postpaid/Prepaid) meter data should be made available in case of failure of network.
- g. Adequate staff for support and maintenance.

Facility management charges will be paid monthly. Successful bidder has to submit the duly signed invoices to Chief Engineer (MM Cell) showing number of meters communicated and not communicated with server in every month.

## **21.00 MARKING OF METER**

### **21.01 NAME PLATE**

Meter shall have a name plate clearly visible, effectively secured against removal and indelibly and distinctly marked with all essential particulars as per relevant standard. The manufacturer's meter constant shall be marked on the Name Plate.

In addition to the requirement as per IS, following shall be marked on the Name Plate.

Purchase Order No.

Month and Year of manufacture

Name of purchaser i.e. MSEDCL

Guarantee Five Years

ISI mark

Communication Technology : GPRS

The meter Serial No. shall be Bar Coded along with Numeric No. The size of Bar Code shall not be less than 35x5 mm. Stickers for meter serial no., in any case will not be accepted.

A sticker label containing warning notice in Marathi language which is to be stick up on meters front cover or printed on meter name plate with easily readable font size not less than 10 in red colour, which reads as "सावधान ! "मीटरला फेरफार करण्याचा प्रयत्न केल्यास अधिकतम वेगाने वीज  
पडू शकते"

## **22.00 TESTS**

### **22.01 TYPE TESTS**

The Smart (Postpaid/Prepaid) meter to be supplied shall be fully type tested for the properties / requirement as per IS: 13779/1999, IS 15884 / 2010, IS 16444/2015 and all relevant IS and IEC of the latest version and external AC / DC (0.2 T AC magnet) magnetic influence tests as per CBIP Tech - Report 88 with latest amendments. Type test certificate shall be submitted before commencement of supply and the same shall not be more than 36 months old at the time of commencement of supply. The Type Test Reports shall clearly indicate the constructional features of the type tested meter.

The Type Test Certificate as per IS: 16444 / 2015 (For the purpose of IS 16444/2015 all definitions given in IS 15884 and IS 15959 (Part 1) shall apply) shall be got approved before commencement of supply. Separate Type Test Reports for each type of meter to be supplied shall be submitted. All the Type Tests shall have been carried out from Laboratories which are accredited by the National Accreditation Board for Testing and Calibration Laboratories (NABL) of Govt. of India such as CPRI, Bangalore / Bhopal, ERDA Vadodara, ERTL to prove that the meter to be supplied meets the requirements of the specification. Type Test Reports conducted in manufacturers own laboratory and certified by testing institute shall not be acceptable. Type Test for prepaid features as per IS shall be confirmed for the parameters indicated

elsewhere in the specification also at manufacturers' lab during inspection.

**All The type test reports including additional acceptance tests of meter to be supplied shall be got approved from Chief Engineer, MM Cell before commencement of supply.**

The purchaser reserves the right to demand repetition of some or all the type tests in presence of purchaser's representative at purchaser's cost.

22.02 Meters to be supplied shall pass all the acceptance and routine test as laid down in IS: 15884 / 2010 of the latest version and also additional acceptance tests as prescribed in this specification. (3 to 8 meter from a lot more than 1,000 shall be sealed randomly in the factory and will be tested for tamper events.)

**22.03 ADDITIONAL ACCEPTANCE TESTS:**

The following additional tests on meter to be supplied shall be carried out in addition to the acceptance tests specified in IS: 15884 / 2010 of the latest version.

**(a) ACCEPTANCE TEST FOR PREPAID FEATURES:**

- i) Test of credit balance & debit.
- ii) Test of friendly credit hours, Start & end time there of
- iii) Test of disconnect the output supply when credit reach to zero.
- iv) Test of reconnect the output supply on providing credit limit/ connect signal from server.
- v) Test of disconnect output supply if load / current exceeded the pre-set value in the meter.
- vi) Test of reconnect output supply if load / current falls below the pre-set value in the meter.
- vii) Test of application of tariff.

**(b) TRANSPORTATION TEST:**

At least 50% of the samples of the meters to be supplied shall be tested for error at  $I_{max}$ ,  $I_b$  and 5%  $I_b$  at unity power factor and 50%  $I_{max}$  and 10%  $I_b$  at 0.5 lagging Power Factor besides checking them for starting current. The meter shall be tested with meter cover duly tightened and sealed properly. After recording these errors, the meter be put in their normal packing and transported for at least 50 km in any transport vehicle such as pick up van,

Jeep, etc. on uneven rural roads and then re-tested at all these loads after the transportation. The variation in errors recorded before and after transportation shall not exceed 1% at higher loads and 1.5% at low loads.

**(c) OTHER ACCEPTANCE TESTS:**

- i) Glow wire testing for polycarbonate material.
- ii) The meter shall withstand continuously for a period of at least 5 minutes at a voltage of 440V between phase and neutral without damage/problems,
- iii) Tamper conditions as stated in this specification,
- iv) Power consumption tests,
- v) The meter to be supplied shall comply all the tests for external AC / DC (0.2 T AC magnet) magnetic field as per CBIP Tech Report 88 with latest amendments. Moreover, the magnetic influence test for permanent magnet of 0.5 T for minimum period of 15 minutes shall be carried out, by putting the magnet on the meter body. If the accuracy of the meter gets affected during the test, then the same shall be recorded as magnetic tamper event with date & time stamping and the meter shall record energy considering  $I_{max}$  and reference voltage at unity power factor. After removal of magnet, meter shall be subjected to accuracy test as per IS: 15884 / 2010 of the latest version. No deviation in error is allowed in the accuracy as per specifications.
- vi) The meter shall withstand impulse voltage at 10 kV.
- vii) The meter shall remain immune for the test of electromagnetic HF/RF defined under the test no. 4.0 for EMI/EMC of IS 13779:1999 amended up to date. The meter shall remain immune for any higher signals than the present standards and MSEDCL technical specifications as indicated above

Jammer test for sample meters shall be carried out for immunity at MSEDCL's Testing Division.

The test as per clause no. 22.03 (c) (i) to (iv) shall be carried out at factory for each inspected lot at the time of pre-dispatch inspection.

The tests as per clause no. 22.03 (c) (v) ,(vi)& (vii) shall be carried out on one sample from first lot as per procedure laid down in IS: 15884 / 2010 of the latest version and CBIP Tech. Report - 88 in NABL LAB. The test report shall be got approved from Chief Engineer, MM Cell before commencement of supply.

#### 22.04 LIMITS OF ERROR:

Limits of variation in percentage error due to change in voltage shall not exceed the values given in the following table:

Sr. No.	Influence quantities	current Value	Power factor	Limits of variation in % error for class 1 meters
a)	Voltage variation – 15% to +10%	I <sub>b</sub>	1	0.7
		I <sub>b</sub>	0.5 lag	1.0
b)	Voltage variation – 40% & + 20%	I <sub>b</sub>	1	1.1
		I <sub>b</sub>	0.5 lag	1.5

- (i) The meter shall be tested at (-) 15% and at (-) 40% of reference voltage as well as (+) 10% and (+) 20% of reference voltage and shall record energy within limits of variation indicated above. However the meter shall continue to register energy up to 50% of the rated voltage.
- (ii) For other influence quantities like frequency variation the limits of variation in percentage error will be as per IS: 15884 / 2010 of the latest version.

#### 23.00 GUARANTEED TECHNICAL PARTICULARS

The tenderer shall also furnish the particulars giving specific required details of Meter in schedule `A` attached. The offers without the details in Schedule `A` stands rejected.

#### 24.00 TENDER SAMPLE

Tenderer are required to submit 15 (Fifteen) nos. of sample meters as per IS: 16444 / 2015 (amended up to date) with communication module as per technical specification with valid type test certificates as per IS: 15884 / 2010 (amended up to date), CBIP tech report 88 (amended up to date) from any of the NABL accredited Lab & valid BIS certificate, connecting telephonic cable with connectors fixed to cable, API / Exe file with documentation, BCS software and web based prepaid application prepaid engine, documentation, Exe / API for validating downloaded meter data, etc. of each offered type / item along with their offer to EE (SM) in the office of the Chief Engineer, MSEDCL, Material Management Cell, 1<sup>st</sup> Floor, Prakashgad, Bandra (E), Mumbai – 400 051 on or before the time & date stipulated for submission of offer for testing the sample meters in third party NABL Lab like CPRI, ERDA, ERTL, etc. and testing the offered API with BCS



and vending software & documentation etc. by our IT Department as per technical specifications for testing of data downloading and prepaid features etc. The type tests carried out as per IS: 15884 / 2010 (amended up to date) during last five years from the date of opening of the tender shall be valid. The offer of those eligible bidders shall only be considered if the meter sample passes the tests at NABL Lab & MSEDCL IT Section. The results of NABL Lab & MSEDCL IT Section shall not be disputed and shall be binding on the bidder.

The required information such as Manufacturer's Name or Trade Name, Sr. No., ISI Certification No. etc. provided on outer portion of sample meters being submitted along with the offer.

Out of these, two samples shall be without Ultrasonic welding to confirm constructional features.

## **25.00PRE DESPATCH INSPECTIONS**

All acceptance tests and inspection shall be carried out at the place of manufacturer unless otherwise specially agreed upon by the manufacturer and purchaser at the time of purchase. The manufacturer shall offer to the inspector representing the purchaser, all the reasonable facilities, free of charge, for inspection and testing, to satisfy him that the material is being supplied in accordance with this specification.

The Company's representative / Engineers attending the above testing shall carry out testing on suitable number of meters as per sampling procedure laid down in IS: 15884 / 2010 of the latest version and additional acceptance test as per this specification and issue a test certificate approval to the manufacturer and give clearance for dispatch. All the meters offered for inspection shall be in sealed condition. The seals of sample meter taken for testing & inspection shall be break open & resealed after inspection. The routine tests of latching relay shall also be carried out & confirmed. The first lot of meter may be jointly inspected by the Executive Engineer, Testing Division and the Executive Engineer, Inspection Wing.

## **26.00INSPECTION AFTER RECEIPT AT STORES (RANDOM SAMPLE TESTING)**

For carrying out "Random Sample Testing (RST), the sample meter will be drawn from any one of the stores against inspected lot and same shall be tested at respective Testing and Quality Assurance units at Aurangabad, Bhandup, Kolhapur, Nagpur, Nashik & Pune. Sample meter shall be drawn as per Appendix "H" of IS: 13779 / 1999



(amended up to date). Sample meter will be tested by MSEDCL Testing Engineer in presence of supplier's representative jointly for (i) starting current, (ii) Limits of error, (iii) Repeatability of error, (iv) No Load Test as per IS: 15884 / 2010 of the latest version (v) Test for prepaid feature as per clause no. 26.03 (a). The RST shall be carried out by the Testing Division allotted by Chief Engineer, MM Cell.

The 5 days advance intimation shall be given to the supplier and if the supplier fails to attend the joint inspection on the date informed, the testing will be carried out by our testing engineer in absence of supplier's representative. If the meter fails in above random sample testing, the lot will be rejected.

## **27.00 TRAINING**

The bidder / manufacturer shall arrange various training programmes for administration training, user training and trouble shoot training free of cost with supported documents like system software manual, system operation manual. Training shall be imparted to at least 100 officers for user training and at least 5 officers for administration training.

## **28.00 GUARANTEE**

The prepaid meters with communication module and allied software / hardware shall be guaranteed for the period of five years from the date of successful commissioning certificate from the concerned Circle Office of MSEDCL or five and half years from the date of dispatch whichever is earlier. The Smart (Postpaid/Prepaid) meter with communication module and allied software / hardware found defective within above guarantee period shall be replaced by the supplier free of cost, within one month of receipt of intimation. If defective meter are not replaced within the specified period as above, the Company shall recover an equivalent amount plus 15% supervision charges from any of the bills of the supplier. During the guarantee period, software changes required (e.g. tariff changes, any other statutory changes etc.) are to be implemented by the vendor free of cost. The meter vendor shall give the guarantee of the meter and allied software / hardware as per the tender conditions and also observe the performance of the meter on site for a period of at least one year and monitor the accuracy of the same independently & submit a report of the same.

## **29.00 PACKING**

29.01 The Smart (Postpaid/Prepaid) meter with communication module etc.

shall be suitably packed in order to avoid damage during transit or handling. Each meter may be suitably packed in the first instance to prevent ingress of moisture and dust and then placed in a cushioned carton of a suitable material to prevent damage due to shocks during transit.

The lid of the carton may be suitably sealed. A suitable number of sealed cartons may be packed in a case of adequate strength with extra cushioning.

The cases may then be properly sealed against accidental opening in transit. The packing cases may be marked to indicate the fragile nature of the contents.

29.02 The following information shall be furnished with the consignment:

- (i) Name of the consignee
- (ii) Details of consignment
- (iii) Destination
- (iv) Total weight of the consignment
- (v) Sign showing upper / lower side of the crate
- (vi) Sign showing fragility of the material
- (vii) Handling and unpacking instructions
- (viii) Bill of Material indicating contents of each package and spare material.

### **30.00 QUALITY CONTROL**

29.01 The purchaser has a right to send a team of experienced engineers for assessing the capability of the firm for manufacturing and testing of meters as per this specification.

The team shall be given all assistance and co-operation for inspection and testing at the bidder's works.

29.02 Meters supplied shall give service for a long period without drifting from original calibration & performance must be near to zero percent failure.

### **31.00 MINIMUM TESTING FACILITIES**

31.01 Manufacturer shall possess fully computerized automatic Meter Test Bench System having in-built constant voltage, current and frequency source with facility to select various loads automatically and print the errors directly for carrying out routine and acceptance Tests as per IS: 15884 / 2010 of the latest version. Test Reports for each and every

meter shall be generated. The list of testing equipments shall be enclosed.

31.02 The manufacturer shall have the necessary minimum testing facilities for carrying out the following tests:

- a) Insulation resistance measurement
- b) No load condition
- c) Starting current
- d) Accuracy requirement
- e) Power consumption
- f) Repeatability of error
- g) Transportation test – as per clause no. 26.03 (b)
- h) Tamper conditions - as per clause no. 15.00
- i) Prepaid Feature Testing Facility as per clause no. 26.03 (a) & IS.
- j) The manufacturer shall have duly calibrated RSS meter of class 0.1 or better accuracy.
- k) The manufacturer shall have Glow Wire Testing facility

### 31.03 **METER SOFTWARE**

The Bidders will have to get appraised & obtain CMMI – Level III within one year from date of letter of award.

### 32.00 **MANUFACTURING ACTIVITIES**

The manufacturer shall submit the list of plant and machinery along with the offer.

A. Meter shall be manufactured using SMT (Surface Mount Technology) components and by deploying automatic SMT pick and place machine and reflow solder process. The loops/wired joints must be avoided on PCB. Further, the Bidder shall own or have assured access (through hire, lease or sub-contract, documentary proof shall be attached with the offer) of above facilities.

B. Quality shall be ensured at the following stages:

- a) At PCB manufacturing stage, each Board shall be subjected to computerized bare board testing.
- b) At insertion stage, all components shall undergo computerized testing for conforming to design parameter and orientation

c) Complete assembled and soldered PCB shall undergo functional testing using Automatic Test Equipments (ATEs).

d) Important:

Prior to final testing and calibration, all meters shall be subjected to ageing test (i.e. Meters will be kept in heating chamber for 72 hours at 55° C temperature at full load current. After 72 hours, meter shall work satisfactory) to eliminate infant mortality.

C. The calibration of meter shall be done in-house on a computerized testing bench having stabilized power supply.

D. The bidders shall submit the list of all (imported as well as indigenous) components to be used in meter, separately along with the offer. List of makes of components is attached herewith as a guide line (Annexure - II).

E. Bought out items:

A detailed list of bought out items which are used in the manufacturing of the meter, shall be furnished indicating the name of firms from whom these items are procured. The bidder shall also give the details of quality assurance procedures followed by him in respect of the bought out items.

F. List of Plant and Machinery used for Energy meter Production.

<b>Sr. No.</b>	<b>List of Plant and Machinery used for Energy meter Production</b>	
1	Fully automatic testing Bench with ICT for testing link less meter	Routine Testing and Calibration of Meter
2	Semi automatic testing Bench with MSVT	Routine Testing and Calibration of Meter
3	IR Tester	Insulation testing
4	HV Tester	Insulation testing
5	Error calculators	Error testing
6	Long duration Running test	Reliability Testing

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	set ups	
7	Reference Meter class 0.1 accuracy	Error calculation
8	Ultrasonic welding Machines	Welding of meter
9	Automatic Pick and Place Machines	Automatic placing of SMT components
10	Solder Paste Printing Machine	SMT soldering
11	Soldering Furnace IR reflow	SMT soldering
12	PCB Scanner	For testing of PCBs
13	ATE functional tester	For testing of Components
14	Programmiers and Program Loaders	Chip Programming Tools
15	CAD PCB designing setups	PCB designing
16	Furnace IR type for Hybrid Micro Circuits	resistance network and HMC manufacturing
17	Laser Trimming Machines	trimming of resistances for higher accuracy measurement
18	Wave Soldering Machines	Wave soldering of PCBs
19	Humidity Chamber	Accelerated testing for Life cycle
20	Dry Heat Test Chamber	Accelerated testing for Life cycle
21	Thermal Shock Chamber	Accelerated testing for Life cycle

22	PRO - E Mechanical Design Stations	Mechanical CAD stations
23	Spark Erosion Tool fabricating Machine	Tool fabrication and Die manufacturing
24	CNC wire Cut Tool Fabrication machine	Tool fabrication and Die manufacturing
25	CNC Milling Machine for composite tool fabrication	Tool fabrication and Die manufacturing
26	Injection Moulding Machine	Moulding of plastic parts
27	Vibration testing Machine	Vibration testing of Meter
28	Glow Wire Test machine	Testing of Plastic Material
29	Fast transient burst testing setup	Type testing of Meter
30	Short term over Current testing setup	Type testing of Meter
31	Magnetic and other tamper testing setups	Tamper Testing
32	Impulse Voltage Testing Setup	Type testing of Meter
33	Composite Environmental testing chambers	Type testing of Meter

### **33.00QUALITY ASSURANCE PLAN**

33.01The tenderer shall invariably furnish QAP as specified in Annexure - I along with his offer the QAP adopted by him in the process of manufacturing.

33.02Precautions taken for ensuring usage of quality raw material and sub component shall be stated in QAP.

### **34.00COMPONENT SPECIFICATION**

As per Annexure - II enclosed.

### **35.00SCHEDULES**

The tenderer shall fill in the following schedules and submit along with the offer. If the schedules are not submitted duly filled in with the offer, the offer shall be rejected.

Schedule `A' .... Guaranteed Technical particulars (As per parameters uploaded on e - Tendering site.)

Schedule `C' .... Tenderer's Experience

The discrepancies if any between the specification and the catalogs and/or literatures submitted as part of the offer by the bidders, the same shall not be considered and representations in this regard will not be entertained.

If it is observed that there are deviations in the offer in Guaranteed Technical Particulars other than those specified in the deviation schedules then such deviations shall be treated as deviations.



**SCHEDULE - "C"**

**TENDERER'S EXPERIENCE**

Tenderer shall furnished here list of similar orders executed /under execution for supplying single phase static energy meters by him to whom a reference may be made by purchaser in case he considers such a reference necessary.

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Sr.No.	Name of client	Order No.& date	Qty. ordered	Qty. supplied
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NAME OF FIRM \_\_\_\_\_

NAME & SIGNATURE OF TENDERER \_\_\_\_\_

DESIGNATION \_\_\_\_\_

DATE \_\_\_\_\_

**ANNEXURE - I**

**Quality Assurance Plan**

- A. The bidder shall invariably furnish the following information along with his bid, failing which his bid shall be liable for rejection. Information shall be separately given for individual type of material offered.
- i. Statement giving list of important raw materials, names of sub-suppliers for the raw materials, list of standards according to which the raw materials are tested. List of test normally carried out on raw materials in presence of Bidder's representative, copies of test certificates :
  - ii. Information and copies of test certificates as in (i) above in respect of bought out accessories.
  - iii. List of manufacturing facilities available.
  - iv. Level of automation achieved and list of areas where manual processing exists.
  - v. List of areas in manufacturing process, where stage inspections are normally carried out for quality control and details of such tests and inspections.
  - vi. List of testing equipment available with the bidder for final testing of equipment specified and test plan limitation. If any, vis-a-vis the type, special acceptance and routine tests specified in the relevant standards. These limitations shall be very clearly bought out in schedule of deviation from specified test requirements.
- B. The successful bidder shall within 30 days of placement of order, submit following information to the purchaser.
- i. List of raw materials as well as bought out accessories and the names of sub-suppliers selected from those furnished along with offers.
  - ii. Type test certificates of the raw materials and bought out accessories if required by the purchaser.
  - iii. Quality assurance plan (QAP) with hold points for purchaser's inspection. The quality assurance plan and purchaser's hold points shall be discussed between the purchaser and bidder before the QAP is finalized.
- C. The contractor shall operate systems which implement the following:
- i. Hold point: A stage in the material procurement or workmanship process beyond which work shall not proceed without the documental approval of designated individuals organizations. The purchaser's

written approval is required to authorize work to progress beyond the hold points indicated in quality assurance plans.

- ii. Notification point: A stage in the material procurement or workmanship process for which advance notice of the activity is required to facilitate witness. If the purchaser does not attend after receiving documented notification in accordance with the agreed procedures and with the correct period of notice then work may proceed.

D. The successful bidder shall submit the routine test certificates of bought out accessories and central excise passes for raw material at the time of routine testing if required by the purchaser and ensure that Quality Assurance program of the contractor shall consist of the quality systems and quality plans with the following details.

- i. The structure of the organization.

The duties and responsibilities assigned to staff ensuring quality of work.

The system for purchasing taking delivery and verification of material.

The system for ensuring quality workmanship.

The system for retention of records.

The arrangement for contractor's internal auditing.

A list of administration and work procedures required to achieve and verify contract's quality requirements these procedures shall be made readily available to the project manager for inspection on request.

- ii. Quality Plans :

An outline of the proposed work and programme sequence.

The structure of the contractor's organization for the contract.

The duties and responsibilities assigned to staff ensuring quality of work.

Hold and notification points.

Submission of engineering documents required by the specification.

The inspection of materials and components on receipt.

Reference to the contractor's work procedures appropriate to each activity.

Inspection during fabrication / construction.

Final inspection and test.

**ANNEXURE - II**

**Component Specification**

The make/grade and the range of the components should be from the following list.

Sr. No	Component function	Requirement	Makes and Origin
1	Current Transformers	If the Meter is with one current transformers as measuring elements. The current transformer should withstand for the clauses under 5&9 of IS- 13779 /1999	ANY MAKE OR ORIGIN CONFORMING TO IS-2705 OR RELEVANT STANDARD.
2	Measurement	The measurement or computing chips used in the Meter should be with the Surface mount type along with the ASICs	USA: Analog Devices, Cyrus Logic, Atmel, Philips South Africa :SAMES Japan : NEC Taiwan: Prolific
3	Shunt Bimetal	E-beam welded shunts shall be provided in the phase element and CT / Shunt / Hall effect sensor may be provided in the neutral. Alternatively, both the current elements (phase & neutral) shall have E-beam welded shunts with proper isolation	Redbourn Engg /Isabelle/
4	Quartz Crystal		AVX, VANLONG, ADVANCED CRYSTAL etc
5	Memory chips	The memory chips should not be affected by external parameters like sparking, high	USA: Atmel, National Semiconductors,

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		voltage spikes or electrostatic discharges.	Texas Instruments, Philips, ST, Japan : Hitachi
6	Display modules	<p>a) The display modules should be well protected from the external UV radiations.</p> <p>b) The display visibility should be sufficient to read the Meter mounted at height of 0.5 meter as well as at the height of 2 meters.</p> <p>c) The construction of the modules should be such that the displayed quantity should not disturbed with the life of display ( PIN Type).</p> <p>d) It should be trans- reflective HTN or STN type industrial grade with extended temperature range.</p>	<p>Display TEK/KCE/RCL Display / Suzhou heng Xiamen instruments/ Veritronics/ Bona- fide/ Jebon VIZ. Hongkong: Genda Singapore: Bonafied Technologies. Korea: Advantek China : Success, Tianma  Japan : Hitachi, Sony. TIANMA,Haijing, Holtek,</p>
7	Communication Modules	Communication modules should be compatible for the optical port for communication with meter reading instruments	USA: National , Semiconductors HP, Optonica. Holland/ Korea : Phillips Japan : Hitachi Taiwan: Ligitek
8	Optical port	Optical port should be used to transfer the meter data to meter reading instrument. The mechanical construction of the port should be such to facilitate the data transfer easily. The Optical Port should not be adversely affected by influence	USA: National Semiconductors HP Agilent Holland/Korea : Phillips Japan : Hitachi Taiwan:

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		of electromagnetic field, Static discharge..	Ligitek
9	Power supply	The power supply should be with the Capabilities as per the relevant standards. It should not be affected in case the maximum voltage of the system appears to the terminals due to faults or due to wrong connections	SMPS Type or better
10	Electronic components	The active & passive components should be of the surface mount type & are to be handled & soldered by the state of art assembly processes.	USA: National Semiconductors, Atmel, Philips, Texas Instruments, Siemens WELWYN, VISHAY DRALORIC, YAGEO ,KOA, R OHM, PHYCOMP, F AIRC HI LD, PHILIPS, VISHA Y SEMICOND, TEXAS INSTRUMENT, EPC OS, OSRAM, INFINION, NATI O NAL SEMICOND etc. Japan : Toshiba , Hitachi, Oki, AVZ or Ricon Korea; Samsung India: CTR Germany: Infineon Taiwan: Yageo
11	Mechanical parts	a) The internal electrical components should be of	

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		<p>electrolytic copper &amp; should be protected from corrosion, rust etc.</p> <p>b) The other mechanical components should be protected from rust, corrosion etc. by suitable plating/painting methods.</p>	
12	Battery	Chargeable maintenance free guaranteed life of 10 years.	Varta, Tedirun, Sanyo or National, Panasonic, Renata, Mitubishi, Tekcell
13	RTC & Micro controller.	The accuracy of RTC shall be as per relevant IEC/ IS standards.	USA: Philips, Dallas, ST, Xicor Atmel, Motorola, Microchip Japan : NEC or Oki.
14	PCB	Glass Epoxy, fire resistance grade FR4, with minimum thickness 1.6 mm.	A class vendor



### ANNEXURE - III

#### SERVICE LEVEL AGREEMENT FOR SMART PREPAID/POSTPAID METERS

##### 1. Purpose of this Agreement

The purpose of this SLA is to clearly define the levels of service to be provided by Supplier to Purchaser for the duration of this contract or until this SLA has been amended. The benefits of this SLA are to:

- 1 Trigger a process that applies Purchaser and Supplier management attention to some aspect of performance only when that aspect drops below an agreed upon threshold, or target.
- 2 Makes explicit the performance related expectations on performance required by the Purchaser
- 3 Assist the Purchaser to control levels and performance of services provided by Supplier
- 4 This SLA is between Supplier and Purchaser.

##### 2. Description of Services Provided

Supplier shall provide service as defined in Scope of Work, in accordance to the definitions and conditions as defined in this TENDER.

###### *2.1. Duration of SLA*

This Service level agreement would be valid for entire period of contract. This SLA may be reviewed and revised according to the procedures detailed in “SLA Change Control”.

###### *2.2. Service Level Agreements & Targets:*

This section is agreed to by Supplier and Purchaser as the key Supplier performance indicator for this engagement. The following section reflects the measurements to be used to track and report systems performance on a regular basis.

**a) The indicative SLA to be measured is as below :**

SLA Category	SLA	Measurement
End-to-end communication availability	100% of end-to end communication availability	Measured on the missing number of intervals for which billing data is not downloaded.

Billing data of all smart prepaid/postpaid meters should be downloaded at configured intervals through GPRS module and this data should be available with web based prepaid application. The payment will be given for number of smart meters for which billing data is downloaded at configured intervals through GPRS module, in a month.

Penalty for non-availability of billing data :

Penalty will be calculated for number of intervals for which billing data of smart prepaid/postpaid meters is not downloaded through GPRS module, in a month. The percentage for SLA is calculated as per formula given below.

Sum of intervals for which billing data is downloaded through GPRS module in a month

$$\% \text{ of Smart meters for SLA} = \frac{\text{Sum of intervals for which billing data is downloaded through GPRS module in a month}}{\text{Total no. of Smart meters} \times (\text{no. of intervals per day} * 30)} \times 100$$

**Monthly Meter Reading Penalty for Smart meters**

<b>Percentage of Smart meters whose billing data is downloaded through GPRS module and available on web based prepaid application</b>	<b>Penalty</b>
>= 95%	No penalty
>= 80% and < 95%	5 % penalty on unit rate on missing no. of intervals in a month.
>= 75% and < 80%	10 % penalty on unit rate on missing no. of intervals in a month.
<75%	No Payment for a month

Note :

1. If readings are not downloaded due to SIM card issues, Supplier should inform the details of such SIMs immediately to MSEDCL. After confirmation from MSEDCL, meters not downloaded due to SIM card issues will not be considered for SLA calculation.
2. In case of SIM card failures for more than three days, Supplier should replace the failed SIM cards with another service provider.

### 2.3. Breach of SLA

In case the Supplier does not meet the service levels mentioned in this Section for three (3) continuous time-periods as specified in the relevant clause, the Purchaser will treat it as a case of breach of Service Level Agreement. The following steps will be taken in such a case:-

1. Purchaser issues a show cause notice to the Supplier.
2. Supplier should reply to the notice within three working days.
3. If the Purchaser authorities are not satisfied with the reply, the Purchaser will initiate termination process as described in GCC.

### 2.4. Exclusions

The Supplier will be exempted from any delays or slippages on SLA parameters arising out of the following reasons:-

1. Delay in execution due to delay (in approval, review etc) from Purchaser's side.
2. The network links will be provided by a third party and the Supplier will monitor and report any problems on behalf of the third party. If the Supplier notifies **and Purchaser approves** that the delay or fault was due to the third party link services then such loss will not be considered for tracking the Supplier's SLA parameters (Also reduced from total service time). However it is the responsibility of the Supplier to maintain the uptime of the links.

### 2.5. Monitoring and Auditing

Purchaser will review the performance of the Supplier against the SLA parameters each month, or at any periodicity defined in the contract document. The review / audit report will form the basis of any action relating to imposing a penalty or breach of contract. Any such review / audit can

be scheduled or unscheduled. The results will be shared with the Supplier as soon as possible. Purchaser reserves the right to appoint a third-party auditor to validate the SLA.

#### 2.6. Reporting Procedures

The Supplier's representative will prepare and distribute SLA performance reports in an agreed upon format by the 10th working day of subsequent month of the reporting period. The reports will include "actual versus target" SLA performance, a variance analysis and discussion of appropriate issues or significant events. Performance reports will be distributed to the Purchaser's IT Team.

#### 2.7. Issue Management Procedures

##### **a.** General

This process provides an appropriate management structure for the orderly consideration and resolution of business and operational issues in the event that quick consensus is not reached between Purchaser and Supplier. It is expected that this pre-defined process will only be used on an exception basis if issues are not resolved at lower management levels.

##### **b.** Issue Management Process

- Either Purchaser or Supplier may raise an issue by documenting the business or technical problem, which presents a reasonably objective summary of both points of view and identifies specific points of disagreement with possible solutions.
- Purchaser and the Supplier's representative will determine which committee or executive level should logically be involved in resolution.
- A meeting or conference call will be conducted to resolve the issue in a timely manner. The documented issues will be distributed to the participants at least 24 hours prior to the discussion if the issue is not an emergency requiring immediate attention.
- Management of Purchaser and Supplier will develop a temporary, if needed, and the permanent solution for the problem at hand. The Supplier will then communicate the resolution to all interested parties.
- In the event a significant business issue is still unresolved, the arbitration procedures described in the Contract will be used.

## 2.8. SLA Change Control

### a. General

It is acknowledged that this SLA may change as Purchaser's business needs evolve over the course of the contract period. As such, this document also defines the following management procedures:

1. A process for negotiating changes to the SLA.
2. An issue management process for documenting and resolving particularly difficult issues.
3. Purchaser and Supplier management escalation process to be used in the event that an issue is not being resolved in a timely manner.

Any changes to the levels of service provided during the term of this agreement will be requested, documented and negotiated in good faith by both parties. Either party can request a change. Changes will be documented as an addendum to this document and consequently the contract.

### b. SLA Change Process

Both the parties may amend this SLA by mutual agreement in accordance. Changes can be proposed by either party. Normally the forum for negotiating SLA changes will be Purchaser's monthly review meetings.

### c. Version Control

All negotiated SLA changes will require changing the version control number. As appropriate, minor changes may be accumulated for periodic release (e.g. every quarter) or for release when a critical threshold of change has occurred.

## 2.9. Management Escalation Procedures

The purpose of this escalation process is to provide a quick and orderly method of notifying both parties that an issue is not being successfully resolved at the lowest possible management level. Implementing this procedure ensures that purchaser and Supplier management are communicating at the appropriate levels. Escalation should take place on an exception basis and only if successful issue resolution cannot be achieved in a reasonable time frame.

1. All issues would be raised to the project management team, which is completely responsible for the day to day aspects of the implementation. The project management team shall classify the

issues based on their severity level and resolve them within appropriate timelines.

2. If project management team is unable to resolve an issue, the issue would be escalated to the top management with options/risks detailed for decision. Purchaser's Top management will make decisions based on the options/risks presented by Purchaser.
3. In case one or both the parties are unsatisfied with the decision of the top management of the Purchaser, the dispute will be resolved as specified in GCC.

**2.10. Responsibility**

The bidder shall be responsible for roles and responsibilities with respect to the Requisite Services. Further, terms & conditions mentioned in this TENDER shall be binding on bidder.

**2.11. Signature Page**

IN WITNESS WHEREOF, the parties hereto have caused this Service Level Agreement to be executed by their respective authorized representatives as of the date first written above.

<b>Supplier</b>	<b>Purchaser</b>
Signature	Signature
Name	Name
Address	Designation
Company	Utility: Maharashtra State Electricity Distribution Co. Ltd.
Date	Date

**SCHEDULE 'A'**

**GUARANTEED TECHNICAL PARAMETERS**

<b>ITEM NAME</b>	<b>LT AC SINGLE PHASE, 5-30 AMPS PREPAID STATIC ENERGY METER AS PER IS: 16444 - 2015 WITH IN BUILT COMMUNICATION MODULE FOR USE ON LT CONSUMER INSTALLATIONS</b>	
<b>SR. NO.</b>	<b>GUARANTEED TECHNICAL PARAMETERS</b>	<b>GTP VALUES</b>
1.0	MAKE & TYPE	TEXT
2.0	APPLICABLE STANDARD	TEXT
3.0	ACCURACY CLASS 1.00 (YES/NO)	BOOLEAN
4.0	METER BEARS ISI MARK (YES/NO)	BOOLEAN
5.0	RATED VOLTAGE 240 V (YES/NO)	BOOLEAN
6.0	VOLTAGE RANGE (-) 40% TO (+) 20% OF RATED VOLTAGE (YES/NO)	BOOLEAN
7.0	FREQUENCY 50 HZ +/- 3% (YES/NO)	BOOLEAN
8.0	RATED BASIC CURRENT 10 AMPS (YES/NO)	BOOLEAN
9.0	MAXIMUM CONTINUOUS CURRENT I <sub>MAX</sub> 30 AMP (YES/NO)	BOOLEAN
10.0	METER WORKS ACCURATELY UPTO 120% OF I <sub>MAX</sub> , I.E. 36 AMPS (YES/NO)	BOOLEAN
11.0	STARTING CURRENT 0.2 % OF I <sub>B</sub> . (YES/NO)	BOOLEAN
12.0	POWER CONSUMPTION IN VOLTAGE CIRCUIT 5 W & 15 VA (YES/NO)	BOOLEAN
13.0	POWER CONSUMPTION IN CURRENT CIRCUIT 4 VA (YES/NO)	BOOLEAN
14.0	POWER FACTOR ZERO TO UNITY (ALL LAG OR LEAD) (YES/NO)	BOOLEAN



**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

15.0	STANDARD REFERENCE TEMPERATURE FOR PERFORMANCE IS 27°C (YES/NO)	BOOLEAN
16.0	MEAN TEMPERATURE CO-EFFICIENT DOES NOT EXCEED 0.07% (YES/NO)	BOOLEAN
17.0	TEMPERATURE RISE IS AS PER IS: 15884 / 2010 OF THE LATEST VERSION. (YES/NO)	BOOLEAN
18.0	METER BASE & COVER MADE OF UNBREAKABLE, TOUGH, HIGH GRADE, FIRE RESISTANT TRANSPARENT POLYCARBONATE MATERIAL (YES/NO)	BOOLEAN
19.0	METER BODY TYPE TESTED FOR IP 51 DEGREE OF PROTECTION AS PER IS 12063 (YES/NO)	BOOLEAN
20.0	FURNISH PHYSICAL WATER ABSORPTION VALUE	TEXT
21.0	FURNISH THERMAL HDDT VALUE	TEXT
22.0	FLAMMABILITY V2 (YES/NO)	BOOLEAN
23.0	FURNISH FLAMMABILITY VALUE	TEXT
24.0	GLOW WIRE TEST AT 650° C	TEXT
25.0	TENSILE STRENGTH	TEXT
26.0	FLEXURE STRENGTH	TEXT
27.0	MODULUS OF ELASTICITY	TEXT
28.0	IZOD IMPACT STRENGTH NOTCHED 23° C	TEXT
29.0	FURNISH PHYSICAL WATER ABSORPTION VALUE	TEXT
30.0	TERMINAL BLOCK IS MADE FROM HIGH QUALITY NON-HYGROSCOPIC, FIRE RETARDANT, REINFORCED POLYCARBONATE (NON-BAKELITE) (YES/NO)	BOOLEAN
31.0	MATERIAL OF WHICH TERMINAL BLOCK IS MADE IS CAPABLE OF PASSING TESTS GIVEN IN IS: 13360 (PART 6/SEC 17) FOR A TEMPERATURE OF 135° C AND A PRESSURE OF 1.8 MPA (METHOD A) (YES/NO).	BOOLEAN

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

32.0	EXTENDED TRANSPARENT TERMINAL COVER IS AS PER CLAUSE NUMBER 4.2.5 OF IS: 15884 / 2010 OF THE LATEST VERSION (YES/NO)	BOOLEAN
33.0	TRANSPARENT TERMINAL COVER IS SEALABLE INDEPENDENTLY (YES/NO)	BOOLEAN
34.0	PROPER SIZES OF GROOVES ARE PROVIDED AT BOTTOM OF TERMINAL COVER (YES/NO)	BOOLEAN
35.0	METER BASE & COVER ARE ULTRA-SONICALLY WELDED (CONTINUOUS WELDING) (YES/NO)	BOOLEAN
36.0	THICKNESS OF MATERIAL FOR METER 2 MM MINIMUM (YES/NO)	BOOLEAN
37.0	SCREWS USED ON TERMINAL COVER FOR FIXING & SEALING IN TERMINAL COVER ARE HELD CAPTIVE IN TERMINAL COVER (YES/NO)	BOOLEAN
38.0	TERMINALS ARE OF SUITABLE RATING & ARE CAPABLE OF CARRYING 120% OF I <sub>MAX</sub> & MADE OF ELECTRO-PLATED (OR TINNED) BRASS & ARE OF REPLACEABLE TYPE (YES/NO).	BOOLEAN
39.0	TERMINAL BLOCK, TERMINAL COVER, INSULATING MATERIAL RETAINING MAIN CONTACTS IN POSITION & METER CASE ENSURE REASONABLE SAFETY AGAINST SPREAD OF FIRE. THEY DO NOT IGNITE BY THERMAL OVERLOAD OF LIVE PARTS IN CONTACT WITH THEM (YES/NO).	BOOLEAN
40.0	MATERIAL OF TERMINAL BLOCK DOES NOT DEFLECT UNDER HEATING &. TO COMPLY THEREWITH, FULFILLS TESTS SPECIFIED IN 5.2.4 OF IS: 15884 / 2010 OF THE LATEST VERSION (YES/NO).	BOOLEAN
41.0	RTC PRE-PROGRAMMED FOR 30 YEARS DAY / DATE (YES/NO)	BOOLEAN
42.0	MAXIMUM DRIFT OF RTC	TEXT
43.0	RTC HAS LONG LIFE OF 10 YEARS (YES/NO)	BOOLEAN

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

44.0	PROVISION TO PUT AT LEAST TWO SEALS ON METER (YES/NO)	BOOLEAN
45.0	METER MEMORY HAS DETAILS AS PER CLAUSE NO. 6.15. (YES/NO)	BOOLEAN
46.0	NON-VOLATILE MEMORY IS FOR A MINIMUM PERIOD OF 10 YEARS (YES/NO)	BOOLEAN
47.0	OPERATION INDICATOR PROVIDED IN THE FORM OF BLINKING LED / LCD (YES/NO)	BOOLEAN
48.0	RESOLUTION OF TEST OUTPUT IS SUFFICIENT TO CONDUCT SATISFACTORILY ACCURACY TEST AT LOWEST TESTPOINT IN LESS THAN 5 MIN & STARTING CURRENT TEST IN LESS THAN 10 MIN. (YES/NO)	BOOLEAN
49.0	METER CONSTANT INDELIBLY PROVIDED ON NAME PLATE (YES/NO)	BOOLEAN
50.0	PUSH BUTTONS ARRANGEMENT FOR HIGH RESOLUTION READING & SCROLLING THE PARAMETERS IN ALTERNATE DISPLAY (ON DEMAND) MODE	TEXT
51.0	METER ACCURACY DOES NOT GET AFFECTED BY MAGNETIC FIELD FROM ALL SIDES OF METER (YES/NO)	BOOLEAN
52.0	ONE CT IN NEUTRAL CIRCUIT & ONE MANGANIN BASED, E-BEAM WELDED SHUNT IN PHASE CIRCUIT OR TWO CTs PROVIDED (YES/NO)	BOOLEAN
53.0	METER CAPABLE TO WITHSTAND PHASE TO PHASE VOLTAGE (440 V) IF APPLIED BETWEEN PHASE TO NEUTRAL CONTINUOUSLY (YES/NO)	BOOLEAN
54.0	POWER SUPPLY UNIT IS TRANSFORMER LESS (YES/NO)	BOOLEAN
55.0	35 KV SPARK DISCHARGE TEST OF IS CARRIED OUT (YES/NO)	BOOLEAN

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

56.0	METER IS TAMPER PROOF & NO TAMPERING IS POSSIBLE THROUGH RS 232 PORT / OPTICAL PORT (YES/NO).	BOOLEAN
57.0	DISPLAY PARAMETERS IN METER ARE NOT ACCESSIBLE FOR REPROGRAMMING AT SITE THROUGH ANY KIND OF COMMUNICATION (YES/NO).	BOOLEAN
58.0	COMPLETE METERING SYSTEM & MEASUREMENT NOT AFFECTED BY EXTERNAL ELECTROMAGNETIC INTERFERENCE AS PER CL. NO. 6.25 OF TECH. SPECS. (YES/NO)	BOOLEAN
59.0	METER MEETS REQUIREMENT OF CBIP TECH. REPORT 88 (AMENDED UP TO DATE) EXCEPT 0.2 TESLA AC MAGNET TEST (YES/NO)	BOOLEAN
60.0	MEASUREMENT BY METER DOES NOT GET INFLUENCED BY INJECTION OF HIGH FREQUENCY AC VOLTAGE / CHOPPED SIGNAL / DC SIGNAL AND HARMONICS ON THE TERMINALS OF THE METER (YES/NO)	BOOLEAN
61.0	METER RECORDS AND DISPLAYS TOTAL ENERGY INCLUDING HARMONIC ENERGY (YES/NO).	BOOLEAN
62.0	METER PCB IS WIRELESS (YES/NO)	BOOLEAN
63.0	METER MANUFACTURED USING SMT (YES/NO)	BOOLEAN
64.0	METER IS CAPABLE OF BEING READ THROUGH IN BUILT COMMUNICATION MODULE (YES/NO).	BOOLEAN
65.0	4G COMMUNICATION MODULE USED IN METER	BOOLEAN
66.0	MAKE AND CHIO SET DETAILS OF 4G MODULE USED IN METER	TEXT
67.0	METERING PROTOCOL IS AS PER CLAUSE NO. 8.0	BOOLEAN

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

68.0	BI-STABLE TYPE & MANUFACTURED IN ACCORDANCE WITH INTERNATIONAL STANDARD OF IEC & DIN EN 61810 PART 1 / VDE 0435 PART 201, TWO LATCHING RELAYS FOR PHASE & NEUTRAL ARE PROVIDED (YES/NO).	BOOLEAN
69.0	LATCHING RELAYS MEET OVERLOAD & SHORT CIRCUIT REQUIREMENT OF IEC, DIN EN 61036 / 61037 & ANSI C12 AND CONFIRM TO LOAD SWITCHING CAPABILITIES AS PER RELEVANT IS (YES/NO)	BOOLEAN
70.0	LATCHING RELAYS ARE WITH TRIP-FREE DESIGN AS PER IS (YES/NO).	BOOLEAN
71.0	OPERATION OF LATCHING RELAY ON DISCONNECTION COMMAND SHALL ONLY BE FOR PHASE AND NOT FOR NEUTRAL.	
72.0	LATCHING RELAYS ARE DESIGNED & RATED TO MAKE & BREAK AT VREF, I <sub>MAX</sub> WITH A LINEAR RESISTIVE LOAD AND AT VREF, I <sub>B</sub> , 0.4 INDUCTIVE POWER FACTOR FOR 3,000 OPERATIONS (YES/NO).	BOOLEAN
73.0	METER DISCONNECTS LOAD IN CASE OF EXCEEDING CURRENT LIMIT (120% I <sub>MAX</sub> ) AFTER 1 MINUTE ON STABILIZING THE CURRENT (YES/NO).	BOOLEAN
74.0	COMMUNICATION MODULE IN METER IS ABLE TO TRANSFER DATA TO PREPAID ENGINE AND RECEIVE COMMANDS FROM PREPAID ENGINE (YES/NO)	BOOLEAN
75.0	METER HAS WIRED COMMUNICATION THROUGH OPTICAL PORT FOR DOWNLOADING ALL TYPES OF DATA FROM THE METER (YES/NO).	BOOLEAN
76.0	METER IS NOT ACCESSIBLE FOR REPROGRAMMING AT SITE THROUGH ANY KIND OF COMMUNICATION FOR ANY ALTERATION IN THE FACTORY SETTINGS (YES/NO).	BOOLEAN
77.0	OPTICAL PORT PROVIDED FOR DATA DOWNLOADING (YES/NO)	BOOLEAN

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

78.0	SEALING ARRANGEMENT FOR ABOVE PORTS IS PROVIDED (YES/NO)	BOOLEAN
79.0	OPTICAL SUPPORT DEFAULT & MINIMUM BAUD RATE OF 9600 BPS (YES/NO)	BOOLEAN
80.0	TOD TIME ZONES PROVIDED (YES/NO)	BOOLEAN
81.0	PROVISION TO SET MAXIMUM DEMAND INTEGRATION PERIOD AT 15 MINUTE OR 30 MINUTE AS PER REQUIREMENT (YES/NO).	BOOLEAN
82.0	AUTO RESET AT 24:00 HRS AT THE END OF EACH BILLING CYCLE OR AT THE END OF CERTAIN PREDEFINED PERIOD (SAY, END OF THE MONTH) IS PROVIDED (YES/NO)	BOOLEAN
83.0	AN LED FOR POWER ON INDICATION IS PROVIDED(YES/NO).	BOOLEAN
84.0	LED PROVIDED FOR POWER ON INDICATION BLINKS DURING COMMUNICATION(YES/NO).	BOOLEAN
85.0	DEBIT LIMIT UPTO FIVE DIGITS INR IS PROVIDED INTO PREPAID ENGINE (YES/NO)	BOOLEAN
86.0	PREPAID ENGINE IS ABLE TO DEDUCT AMOUNT FOR ENERGY CHARGES, FIXED CHARGES, TAXES ETC. AS PER TARIFF APPLICABLE AS PER ENERGY PARAMETERS RECEIVED FROM METER (YES/NO)	BOOLEAN
87.0	SWITCHING OF STATUS FROM PREPAID TO POSTPAID AND VICE-A-VERSA MUST BE AFTER CLEARANCE OF CONSUMER'S REQUEST FROM SERVER	BOOLEAN
88.0	METER DISCONNECTION IMMEDIATELY AFTER DUE DATE IN POSTPAID MODE	BOOLEAN
89.0	PREPAID ENGINE IS CAPABLE TO CONFIGURE FOR EMERGENCY CREDIT LIMIT BEFORE DISCONNECTION OF OUTPUT SUPPLY AFTER END OF HAPPY HOURS (YES/NO)	BOOLEAN

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

90.0	ALL ANTI-TAMPER FEATURES AS PER CLAUSE 14.00 ARE PROVIDED (YES/NO)	BOOLEAN
91.0	PERMANENT BACKLIT LCD TYPE DISPLAY IS PROVIDED (YES/NO)	BOOLEAN
92.0	5 NUMBER OF DIGITS FOR ENERGY DISPLAY PROVIDED (YES/NO)	BOOLEAN
93.0	MINIMUM SIZE OF DIGITS (9X5 MM) (YES/NO)	BOOLEAN
94.0	METER PRE-PROGRAMMED FOR (a) 240 V (YES/NO)	BOOLEAN
95.0	(b) INTEGRATION PERIOD OF 30 MIN FOR MD (YES/NO)	BOOLEAN
96.0	(c) AUTO RESET KWMD AT 2400 HRS. OF LAST DAY OF EACH CALENDAR MONTH (YES/NO)	BOOLEAN
97.0	(d) NO RESET PUSH BUTTON PROVIDED FOR MD RESET (YES/NO)	BOOLEAN
98.0	DISPLAY INDICATORS BY LED / LCD PROVIDED AS PER CLAUSE NO. 15.10 (YES/NO)	BOOLEAN
99.0	PARAMETERS IN AUTO SCROLL MODE DISPLAYED FOR MINIMUM 10 SECONDS INCLUDING LCD CHECK (YES/NO).	BOOLEAN
100.0	DEFAULT DISPLAY SWITCHES TO ALTERNATE DISPLAY AFTER PRESSING THE PUSH BUTTON CONTINUOUSLY FOR 5 SECONDS (YES/NO)	BOOLEAN
101.0	ALTERNATE DISPLAY SWITCHES TO DEFAULT DISPLAY IF PUSH BUTTON IS NOT OPERATED FOR 15 SECONDS (YES/NO)	BOOLEAN
102.0	KWMD PROVIDED (YES/NO)	BOOLEAN
103.0	METER HAS NON-VOLATILE MEMORY FOR RECORDING HISTORY OF BILLING PARAMETERS FOR LAST 6 MONTHS (YES/NO).	BOOLEAN



**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

104.0	PROVISION FOR LOAD SURVEY FOR 30 MINUTES & FOR LAST 60 POWER ON DAYS FOR SPECIFIED PARAMETERSON FIFO (YES/NO)	BOOLEAN
105.0	METER RECORDS TAMPER EVENTS AS SPECIFIED IN SPECIFICATION (YES/NO).	BOOLEAN
106.0	METER KEEPS RECORDS FOR MINIMUM 100 EVENTS. (OCCURRENCE + RESTORATION) FOR ABNORMAL CONDITIONS ON FIFO BASIS (YES/NO).	BOOLEAN
107.0	IT IS POSSIBLE TO RETRIEVE ABNORMAL EVENT DATA ALONG WITH ALL RELATED SNAP SHOTS DATA THROUGH RS OPTICAL PORT (YES/NO)	BOOLEAN
108.0	PREPAID ENGINE IS ABLE TO SEND CONNECT/DISCONNECT SIGNAL TO COMMUNICATION MODULE IN METER ACCORDING TO BALANCE OF CONSUMER(YES/NO)	BOOLEAN
109.0	PREPAID APPLICATION HAS CAPABILITY TO CONVERT ALL THE DATA INTO ASCII FORMAT AS PER CLAUSE NO. 20.10 (YES/NO)	BOOLEAN
110.0	PERMANENT NATURE CONNECTION DIAGRAM OF METER IS SHOWN ON INSIDE PORTION OF TERMINAL COVER (YES/NO)	BOOLEAN
111.0	CLEARLY VISIBLE, EFFECTIVELY SECURED, INDELIBLY & DISTINCTLY MARKED NAME PLATE WITH ALL ESSENTIAL PARTICULARS AS PER RELEVANT STANDARD & SPECIFICATION IS PROVIDED (YES/NO)	BOOLEAN
112.0	METER IS TYPE TESTED (YES/NO)	BOOLEAN
113.0	TYPE TEST REPORT NUMBER & DATE OF METER	TEXT
114.0	GUARANTEE 5 YEARS FROM INSTALLATION OR FIVE & HALF YEARS FROM DATE OF DESPATCH (YES/NO)	BOOLEAN

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

115.0	15 NOS. OF SAMPLE METERS AS PER IS: 13779 / 1999 (AMENDED UPTO DATE) WITH IN BUILT GPRS MODEM FOR CONNECTIVITY AS PER TECHNICAL SPECIFICATION ALONG WITH CONNECTING TELEPHONIC CABLE WITH CONNECTORS FIXED TO CABLE, API / EXE FILE WITH DOCUMENTATION, BCS AND VENDING STATION SOFTWARE ETC IS SUBMITTED ALONGWITH OFFER (YES/NO).	BOOLEAN
116.0	IN HOUSE TESTING FACILITIES ARE AVAILABLE FOR (a) INSULATION RESISTANCE MEASUREMENT (YES/NO)	BOOLEAN
117.0	(b) NO LOAD CONDITION (YES/NO)	BOOLEAN
118.0	(c) STARTING CURRENT TEST (YES/NO)	BOOLEAN
119.0	(d) ACCURACY TEST REQUIREMENT (YES/NO)	BOOLEAN
120.0	(e) POWER CONSUMPTION (YES/NO)	BOOLEAN
121.0	(f) TRANSPORTATION TEST (YES/NO)	BOOLEAN
122.0	(g) FULLY COMPUTERISED METER TEST BENCH SYSTEM FOR CARRYING OUT ROUTINE AND ACCEPTANCE TEST IS AVAILABLE (YES/NO)	BOOLEAN
123.0	(h) MANUFACTURER HAS CALIBRATED STANDARD METER OF 0.1 CLASS ACCURACY (YES/NO)	BOOLEAN
124.0	(i) VERIFIATION OF DATA DOWNLOADING WITH INBUILT MODEM (YES/NO)	BOOLEAN
125.0	(j) GLOW WIRE TESTING (YES/NO)	BOOLEAN
126.0	FURNISH PRINCIPLE OF OPERATION OF METER OUTLINING METHODS AND STAGES OF COMPUTATIONS OF VARIOUS PARAMETERS STARTING FROM INPUT VOLTAGE AND CURRENT SIGNALS INCLUDING SAMPLING RATE IF APPLICABLE (YES/NO)	TEXT
127.0	MANUFACTURING ACTIVITIES ARE AS PER CLAUSE 37.00 (YES/NO)	BOOLEAN

**TECHNICAL SPECIFICATION OF SERVICE MODULE FOR LT AC SINGLE PHASE, 5-30  
AMPS SMART (POSTPAID/PREPAID) ENERGY METER AS PER IS: 16444 – 2015**

128.0	QAP SUBMITTED AS PER ANNEXURE-I (YES/NO)	BOOLEAN
129.0	AGEING TEST IS CARRIED OUT ON METER (YES/NO)	BOOLEAN
130.0	WHETHER YOU AGREE TO SUPPLY METERS AS PER ANNEXURE-D, I.E. TECHNICAL SPECIFICATIONS OF THE TENDER. (YES/NO)	BOOLEAN