

**No. P-com / Prompt Payment / No 2 4 3 6 5**

**Date: 5 AUG 2011**

**COMMERCIAL CIRCULAR NO. 139**

**Sub :** Delegation of power in respect of grant of Prompt Payment Discount.

As per the MERC guidelines in the tariff order dated 01.08.2009, a prompt payment discount of one percent on the monthly bill is given to the consumer if the bills are paid within a period of 7 days from the date of issue of bill, or within 5 days of the receipt of the bill, whichever is later. Accordingly all the consumers are being given the benefit of the prompt payment discount.

However, in some cases where prompt payment benefit is not given to the consumer due to less payment because of poor quality of bill printing, billing mistakes, etc. Such cases where consumer is not at fault are being referred to the corporate Office for grant of prompt payment discount as no guidelines/ delegation of powers are specified. Hence, as per preamble dated 01.08.2006 of G.O.2 the Managing Director in consultation with Director (Finance) & Director (Operations) is the competent authority to approve such proposal.

Now, the Competent Authority has decided to delegate the powers in respect of grant of prompt payment discount in respect of poor quality of bill printing (e.g. bill amount Rs. 58460/- looks like Rs. 58450/-) to all concerned Zonal Chief Engineer.

All Zonal Chief Engineer are requested to finalize such cases regarding grant of prompt payment discount as per power delegated as above through software (-B80) only.

  
**Chief Engineer (Commercial)**

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